



North Dallas Shared Ministries

L i f e - H e a l t h - E d u c a t i o n

**Dallas Area
Guide to Emergency Assistance**

2013-2015 Edition

NDSM: an interfaith community of volunteers providing charitable assistance to person in need.

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NORTH DALLAS SHARED MINISTRIES, INC.

Dallas Area Guide to Emergency Assistance

2013-2015 Edition

Edited by Peggy Busby and Samir Saidi

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North Dallas Shared Ministries
2875 Merrell Rd.
Dallas, TX 75229**

Dedication

This Guide is dedicated to all the volunteers, donors and supporters who have enabled North Dallas Shared Ministries to help more than one million people over the last 30 years, and who are helping us to meet the needs of our community today.

TABLE OF CONTENTS

Letter from the Executive Director	4
How to Use This Guide	5
Index of Agency Descriptions	6 - 7
Emergency Aid Centers	
• Dallas County	8 - 10
• City of Dallas	11
• Zip Code Specific Agencies (75203-75287)	12 - 22
• Suburban Areas (Alphabetical)	23 - 28
Medical Clinics	29 - 38
Dental Clinics	39 - 40
Housing, Shelters and Recovery Programs	41 - 43
Public Programs	44 - 50
Food Programs	51 - 52
Employment Programs	53
Agency Descriptions	54 - 94

NORTH DALLAS SHARED MINISTRIES

Dear Friends:

The *Dallas Area Guide to Emergency Assistance* is compiled to assist caseworkers, volunteers, clergy, and other staff people to locate appropriate resources for their clients. It attempts to clarify the availability and limitations of community resources. The *Guide* is not intended for clients or patients.

North Dallas Shared Ministries' mission is based on three principles:

- To provide charitable assistance to persons in need
- To promote a sense of self-respect and responsibility
- To work with other organizations to respond to conditions of human need

Since its founding in 1983, NDSM has emphasized communication and cooperation with its member congregations and area agencies to see that the most effective and appropriate assistance is provided to those in need. Publication of this bi-annual *Guide* is intended to foster cooperation by listing private and public entities that provide food, financial assistance, clothing, and medical care as well as those that address longer-term needs.

In his book *The Working Poor*, David Shipler wrote, "Each person's life is the mixed product of bad choices and bad fortune, of roads not taken and roads cut off by the accident of birth or circumstance. It is difficult to find someone whose poverty is not somehow related to his or her unwise behavior...And it is difficult to find behavior that is not somehow related to the inherited conditions of being poorly parented, poorly educated, poorly housed."

We have all chosen to aid those Shipler describes. It is our responsibility, our challenge, our reward. This *Guide* is a tool to help all of us to work together, leveraging the strengths we bring to the fight.

NDSM distributes *The NDSM Dallas Area Guide to Emergency Assistance* at no cost to over 300 congregations, social service agencies, hospitals, law enforcement agencies, and other public and private entities. We hope that you find it a useful and valuable resource.

Best wishes for continued success,



Judy Rorrie
Executive Director

HOW TO USE THIS GUIDE

The *Dallas Area Guide to Emergency Assistance* is intended to highlight those agencies that provide emergency services including food, meals, housing, clothing, financial assistance, and medical/dental support. In almost all cases, the zip code where the client lives determines if a particular agency is appropriate. Since the mission, focus, and area-served for each agency varies widely, a review of the services, hours of operation, and other special requirements for an agency should be reviewed before referring a client for help.

The Guide is organized as follows:

- Listing of agencies that serve ALL of Dallas County (these are not listed in the zip code specific section)
- Listing of agencies that serve ALL of the City of Dallas (these are not listed in the zip code specific section)
- Listing of Dallas Zip Codes and the specific agencies that serve each zip code
- Listing of Suburban areas and the known agencies that serve them
- Condensed listing of agencies providing other help such as medical and dental clinics, transitional housing, shelters, recovery programs, public programs, food programs and employment resources
- Detailed descriptions of each agency, its hours of operation, specific requirements and other information

INDEX OF AGENCY DESCRIPTIONS

AIDS Services of Dallas	54
Austin Street Centre	54
Baptist Benevolent Ministries of Irving	55
The Bethlehem Foundation	55
The Bridge	55
Brighter Tomorrows	56
Brother Bill's Helping Hands	56
Buckner Center for Humanitarian Aid Crisis Relief Center	57
Care Center Ministries	57
Carrollton Friendship House	58
Catholic Charities – Family Service Center	58
Catholic Charities – Immigration & Legal Services	58
Catholic Charities – Refugee Programs	58
Catholic Charities – West Oak Cliff Community Center	59
CitySquare Clinic	59
Christian Community Action	60
Crossroads Community Services	60
Dallas Bethlehem Center	61
Dallas County Welfare (Dept of Health & Human Services)	61
Dallas Life Foundation	62
Duncanville Church of Christ – GracePlace Food Pantry	62
Duncanville Outreach Ministry	63
Family Gateway	63
The Family Place	64
First Baptist Church of Grand Prairie Food Pantry	64
Friends of the Family	65
Frisco Family Services	65
Genesis Women's Shelter	66
Good Samaritans of Garland	66
Good Shepherd Community Center	66
Good Shepherd Lutheran Church Food Pantry	67
Grand Prairie Food and Clothing Assistance Co-Op	67
Grand Prairie United Charities	68
Highland Oaks Church of Christ - Caring and Sharing	68
Holy Cross Special Fund	69
Holy Trinity Catholic Center	69
Hope's Door	69
Housing Crisis Center	70
Human Rights Initiative of North Texas	70
Interfaith Housing Coalition	71
Irving Cares	71
Jewish Family Services	72
Ladies Charity of Dallas	72
Lancaster Outreach Center	73
The Magdalen House	73
Martin Luther King, Jr. Community Center	74

Mesquite Church of Christ Food Pantry	74
Mesquite Social Services	75
Methodism's Breadbasket	75
Metrocare Services	76
Metrocrest Social Services	76
Mosaic Family Services	77
Mt. Olive Lutheran Church Food Pantry	77
Mt. Tabor Baptist Church	78
Network of Community Ministries (Richardson Network)	78
New Beginning Center	79
Nexus Recovery Center	79
North Dallas Shared Ministries	80
Oak Cliff Churches for Emergency Aid	80
Our Daily Bread	81
Our Friends Place	81
Pathway of Life Church Food Pantry	82
Promise House	82
Reconciliation Outreach	82
Resource Center of Dallas	83
Richardson East Care Corps	83
Salvation Army Carr P. Collins Social Service Center	84
Salvation Army Garland	84
Salvation Army Irving	85
Salvation Army Lewisville	85
Salvation Army Plano Service Center	86
Salvation Army Oak Cliff	86
The Samaritan Inn	87
Shared Housing Center	87
Sharing Life Community	88
Stewpot of First Presbyterian Church	88
Union Gospel Mission	89
Union Gospel Mission - Center of Hope	89
Urban Inter-Tribal Center of Texas	90
Urban League of Greater Dallas and North Central Texas	91
Victim Relief Ministries	92
Voice of Hope	92
West Dallas Multipurpose Center	93
White Rock Center of Hope	93
The Wilkinson Center	94

EMERGENCY AID CENTERS

**F – Food, C – Clothing, \$ - Financial Assistance (rent, utilities),
E – Educational Programs, M – Medical or Dental, S - Shelter**

AGENCIES SERVING ALL OF DALLAS COUNTY

F	AIDS Services of Dallas PO Box 4338, Dallas, TX 75208-0338	T. 214.941.0523 F. 214.941.8144
C, S, F	Austin Street Centre 2929 Hickory St., Dallas, TX 75226	T. 214.428.4242 F. 214.428.8158
S, E	Brighter Tomorrows PO Box 532151, Grand Prairie, TX 75053	T. 972.254.4003 24-hr 972.262.8383 F. 972.237.2565
F, M, E	CitySquare Clinic 409 N. Haskell, Dallas, TX 75246	T. 214.823.8710 F. 214.824.5355
F, C, \$, E	Crossroads Community Services 1822 Young St., Dallas, TX 75201	T. 214.560.2511 F. 214.560.2512
F, \$	Dallas County Dept of Health & Human Services 2377 N. Stemmons Fwy. # 201, Dallas, TX 75207	T. 214.819.1800 F. 214.819.1810
C, M, S	Dallas Life Foundation 1100 Cadiz St., Dallas, TX 75215	T. 214.421.1380 F. 214.426.5144
S	Family Gateway 711 S Saint Paul St., Dallas, TX 75201	T. 214.741.6515 F. 214.884.3110
S	The Family Place PO Box 7999, Dallas, TX 75209	T. 214. 559.2170 F. 214.443.7797
E, S	Friends of the Family PO Box 640, Dallas, TX 76202-0640	T. 940.387.5131 24-hr 940.382.7273 F. 940.383.1816
S	Genesis Women's Shelter PO Drawer G, Dallas, TX 75208	T. 214.946.HELP F. 214.559.2361
S	Hope's Door 860 Ave F. St. 100, Plano, TX 75074	T. 972.422.2911 F. 972.423.4154
\$, S	Housing Crisis Center 4210 Junius St., Dallas, TX 75246-1429	T. 214.828.4244 F. 214.466.7209

E, S	Interfaith Housing Coalition 5600 Ross Ave., Dallas, TX 75206	T. 214.827.7220 F. 214.451.3198
F, C, \$	Ladies Charity of Dallas 2710 Samuel Blvd., Dallas, TX 75223	T. 214.821.5775 F. 214.821.5713
E, S	Metrocare Services 1340 River Bend Dr., Dallas, TX 75247	T. 214.743.6188 F. 214.905.9245
S	The Magdalen House 1302 Redwood Circle, Dallas, TX 75218	T. 214.324.9261 F. 214.324.5299
F, C, E, S	New Beginning Center 218 N. 10 th St., Garland, TX 75040	T. 972.276.0057 24-hr counseling 972.276.0423 F. 972.278.4178
S	Nexus Recovery Center 8733 La Prada Drive, Dallas, TX 75228	T. 214.321.0156 F. 214.321.3096
E, S	Promise House 224 W. Page, Dallas, TX 75208	T. 214.941.8578 F. 214.941.8670
F, C, S	Reconciliation Outreach 4311 Bryan St., Dallas, TX 75204	T. 214.545.6500 F. 214.545.6525
F, M, E	Resource Center of Dallas 2701 Reagan St., Dallas, TX 75219	T. 214.528.0144 F. 214.522.4604
F, C, \$	Salvation Army—Carr P. Collins Social Service Center 5302 Harry Hines Blvd., Dallas, TX 75235	T. 214.424.7000 F. 214.424.7123
F	Salvation Army – Oak Cliff 1617 West Jefferson Blvd., Dallas, TX 75208	T. 214.941.5911 F. 214.941.9146
S	The Samaritan Inn 1710 N. McDonald, McKinney, TX 75071	T. 972.542.5302 F. 972.569.9988
S	Shared Housing Center 402 N. Good Latimer, Dallas, TX 75204	T. 214.821.8510 F. 214.828.1499
F, E, M	Stewpot of First Presbyterian Church 1835 Young St., Dallas, TX 75201	T. 214.746.2785 F. 214.746.2791
S	Union Gospel Mission 3211 Irving Blvd., Dallas, TX 75247	T. 214.637.6117 F. 214.634.8340

S	Union Gospel Mission—Center of Hope 4815 Cass St., Dallas, TX 75235	T. 214.638.2988 F. 214.637.2790
\$, M	Urban Inter-Tribal Center 209 E. Jefferson Blvd., Dallas, TX 75203	T. 214.941.1050 F. 214.941.6537
\$, E	Urban League of Greater Dallas and North Central Texas 4315 South Lancaster Rd., Dallas, TX 75216	T. 214.915.4600 F. 214.915.4601
F, \$	Victim Relief Ministries 660 Internt'l Pkwy Suite 140, Richardson, TX, 75081	T. 972.234.3999 F. 972.234.9970
F	Voice of Hope 4120 Gentry Dr., Dallas, TX 75212	T. 214.631.0067 F. 214.631.7877

AGENCIES SERVING ALL OF THE CITY OF DALLAS

F, C, \$	The Bethlehem Foundation 1159 West Camp Wisdom Rd., Dallas, TX 75232	T. 214.371.3407 F. 214.371.6998
F, \$, E	Catholic Charities of Dallas, Inc. 9461 LBJ Fwy. Suite 128, Dallas, TX 75243	T. 214.520.6590 F. 214.520.6595
F, C, E	Crossroads Community Services 1822 Young St. 2 nd floor, Dallas, TX 75201	T. 214.560.2511 F. 214.560.2512
F, \$, E	Jewish Family Service 5402 Arapaho Rd, Dallas, TX 75248	T. 972.437.9950 F. 972.437.1988
F, C	Love Field Community Baptist Church 7715 Denton Drive, Dallas, TX 75235	T. 214.352.2683 F. 214.352.2684
F, \$, E, M	Martin Luther King, Jr. Community Center 2922 MLK Jr. Blvd. Bldg. A Room 135, Dallas, TX 75215	T. 214.670.8416 F. 214.670.8522
F, \$	West Dallas Multipurpose Center 2828 Fish Trap Rd., Dallas, TX 75212	T. 214.670.6530 F. 214.670.6339

ZIP CODE SPECIFIC AGENCIES IN DALLAS 75203 - 75287
For other zip codes, see Suburban Areas

75203

F, C	Goslin Opportunity Center 125 Sunset Ave., Dallas, TX 75208	T. 214.942.6407 F. 214.942.8606
F, \$	Oak Cliff Churches for Emergency Aid 6000 S. Hampton, Dallas, TX 75232	T. 214.943.7757 F. 214.943.4022
F, \$, M	Urban Inter-Tribal Center of Texas 209 E. Jefferson Blvd., Dallas, TX 75203	T. 214.941.1050 F. 214.941.6537

75204

F, C, \$, M, E	North Dallas Shared Ministries 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797
F, C, \$	Holy Trinity Catholic Center 3826 Gilbert Ave., Dallas, TX 75219	T. 214.521.3719 F. 214.521.3724
F, E	The Wilkinson Center 3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228	T. 214.821.6380 F. 214.827.1972

75205

F, C, \$, M, E	North Dallas Shared Ministries 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797
F, C, \$	Holy Trinity Catholic Center 3826 Gilbert Ave., Dallas, TX 75219	T. 214.521.3719 F. 214.521.3724

75206

F, C	Methodism's Breadbasket 6211 East Grand Ave., Dallas, TX 75223	T. 214.887.3926 F. 214.821.3791
F, E	The Wilkinson Center 3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228	T. 214.821.6380 F. 214.827.1972

75208

F, C **Goslin Opportunity Center** T. 214942.6407
125 Sunset Ave, Dallas, TX 75208

F, \$ **Oak Cliff Churches for Emergency Aid** T. 214.943.7757
6000 S. Hampton, Dallas, TX 75232 F. 214.943.4022

75209

F, C, \$, M, E **North Dallas Shared Ministries** T. 214.358.8700
2875 Merrell Rd., Dallas, TX 75229 F. 214.358.8797

F, C, \$ **Holy Trinity Catholic Center** T. 214.521.3719
3826 Gilbert Ave., Dallas, TX 75219 F. 214.521.3724

75210

E **Dallas Bethlehem Center** T. 214.428.5171
4410 Leland Ave., Dallas, TX 75215 F. 214.428.5180

F, C **Methodism's Breadbasket** T. 214.887.3926
6211 East Grand Ave., Dallas, TX 75223 F. 214.821.3791

F **Mt. Olive Lutheran Church Food Pantry** T. 214.428.2892
3100 MLK Blvd., Dallas, TX 75215 F. 214.428.2892

75211

F, C **Goslin Opportunity Center** T. 214942.6407
125 Sunset Ave, Dallas, TX 75208 F. 214.942.8606

F, \$ **Oak Cliff Churches for Emergency Aid** T. 214.943.7757
6000 S. Hampton, Dallas TX 75232 F. 214.943.4022

75212

F, \$	Catholic Charities – West Oak Cliff Community Center 2827 Lapsley St., Dallas, TX 75212	T. 214.333.1525 F. 214.638.4885
F, C, E	Brother Bill’s Helping Hand 3906 N Westmoreland, Dallas, TX 75212	T. 214.638.2196 Clinic 214.638.2194 F. 214.638.2198
E	Dallas Bethlehem Center 4410 Leland Ave., Dallas, TX 75215	T. 214.428.5171 F. 214.428.5180
F	Good Shepherd Community Center 4931 Bernal Dr., Dallas, TX 75212	T. 214.638.1688 F. 972.790.4396
F, \$	Oak Cliff Churches for Emergency Aid 6000 S. Hampton, Dallas, TX 75232	T. 214.943.7757 F. 214.943.4022

75214

F, E,	The Wilkinson Center 3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228	T. 214.821.6380 F. 214.827.1972
F, C, \$	White Rock Center of Hope 10021 Garland Rd. Suite A, Dallas, TX 75218	T. 214.324.8996 F. 214.328.2948

75215

F, C	Methodism’s Breadbasket 6211 East Grand Ave., Dallas, TX 75223	T. 214.887.3926 F. 214.821.3791
F	Mt. Olive Lutheran Church Food Pantry 3100 MLK Blvd., Dallas, TX 75215	T. 214.428.2892 F. 214.428.2892

75216

F, C	Goslin Opportunity Center 125 Sunset Ave, Dallas, TX 75208	T. 214942.6407 F. 214.942.8606
F	Holy Cross Special Fund 4906 Bonnie View, Dallas, TX 75241	T. 214.375.3715 F. 214.375.2511
F, \$	Oak Cliff Churches for Emergency Aid 6000 S. Hampton, Dallas, TX 75232	T. 214.943.7757 F. 214.943.4022
F, C	Our Daily Bread 6960 S. Polk St., Dallas, TX 75232	T. 214.371.2633 F. 214.372.2454

75217

F, C	Buckner Center for Humanitarian Aid 5405 Shoe, Dr., Mesquite, TX 75149	T. 214.939.7177 F. 214.367.8093
F, C, S	Care Center Ministires 7912 Antoinette St., Dallas, TX 75217	T. 214.824.9852 F. 214.824.3499
F, C	Methodism's Breadbasket 6211 East Grand Ave., Dallas, TX 75223	T. 214.887.3926 F. 214.821.3791
F	Newman Park Christian Center Food Pantry 7922 Fairport Rd., Dallas, TX 75217	T. 214.398.1591 F. 214.391.5330
F	Pathway of Life Church Food Pantry 8510 Military Pkwy., Dallas, TX 75227	T. 214.275.7287 F. 214.275.8835
F, C, \$, E	Sharing Life Community 3544 E. Emporium Circle, Mesquite, TX 75150	T. 972.285.5819 F. 972.285.0329
F, E	The Wilkinson Center 3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228	T. 214.821.6380 F. 214.827.1972

75218

F, C	Methodism's Breadbasket 6211 East Grand Ave., Dallas, TX 75223	T. 214.887.3926 F. 214.821.3791
F, C, \$	White Rock Center of Hope 10021 Garland Rd. Suite A, Dallas, TX	T. 214.324.8996 F. 214.328.2948

75219

F, C, \$, M, E **North Dallas Shared Ministries** T. 214.358.8700
2875 Merrell Rd., Dallas, TX 75229 F. 214.358.8797

F, C, \$ **Holy Trinity Catholic Center** T. 214.521.3719
3826 Gilbert Ave., Dallas, TX 75219 F. 214.521.3724

75220

F, C, \$, M, E **North Dallas Shared Ministries** T. 214.358.8700
2875 Merrell Rd., Dallas, TX 75229 F. 214.358.8797

75223

F, C **Methodism's Breadbasket** T. 214.887.3926
6211 East Grand Ave., Dallas, TX 75223 F. 214.821.3791

F, C, \$ **White Rock Center of Hope** T. 214.324.8996
10021 Garland Rd. Suite A, Dallas, TX 75218 F. 214.328.2948

F, E **The Wilkinson Center** T. 214.821.6380
3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228 F. 214.827.1972

F, \$ **Oak Cliff Churches for Emergency Aid** T. 214.943.7757
6000 S. Hampton, Dallas, TX 75232 F. 214.943.4022

F, C **Our Daily Bread** T. 214.371.2633
6960 S. Polk St., Dallas, TX 75232 F. 214.372.2454

75224

F, C **Goslin Opportunity Center** T. 214.942.6407
125 Sunset Ave., Dallas, TX 75208 F. 214.942.8606

75225

F, C, \$, M, E **North Dallas Shared Ministries** T. 214.358.8700
2875 Merrell Rd., Dallas, TX 75229 F. 214.358.8797

75226

F, E **The Wilkinson Center** T. 214.821.6380
3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228 F. 214.827.1972

75227

F, C **Buckner Center for Humanitarian Aid** T. 214.939.7177
5405 Shoe, Dr., Mesquite, TX 75149 F. 214.367.8093

F **Pathway of Life Church Food Pantry** T. 214.275.7287
8510 Military Pkwy., Dallas, TX 75227 F. 214.275.8835

F, C, \$, E **Sharing Life Community** T. 972.285.5819
3544 E. Emporium Circle, Mesquite, TX 75150 F. 972.285.0329

F, E **The Wilkinson Center** T. 214.821.6380
3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228 F. 214.827.1972

75228

F, C **Methodism's Breadbasket** T. 214.887.3926
6211 East Grand Ave., Dallas, TX 75223 F. 214.821.3791

F **Pathway of Life Church Food Pantry** T. 214.275.7287
8510 Military Pkwy., Dallas, TX 75227 F. 214.275.8835

F, C, \$, E **Sharing Life Community** T. 972.285.5819
3544 E. Emporium Circle, Mesquite, TX 75150 F. 972.285.0329

F, C, \$ **White Rock Center of Hope** T. 214.324.8996
10021 Garland Rd. Suite A, Dallas, TX 75218 F. 214.328.2948

F, E **The Wilkinson Center** T. 214.821.6380
3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228 F. 214.827.1972

75229

F, C, \$,
M, E **North Dallas Shared Ministries** T. 214.358.8700
2875 Merrell Rd., Dallas, TX 75229 F. 214.358.8797

75230

F, C, \$,
M, E **North Dallas Shared Ministries** T. 214.358.8700
2875 Merrell Rd., Dallas, TX 75229 F. 214.358.8797

75231

F, C, \$	Network of Community Ministries 741 S. Sherman St., Richardson, TX 75081	T. 972.234.8880 F. 972.234.8892
F, C, \$, M, E	North Dallas Shared Ministries 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797
F, \$	Richardson East Care Corps 1504 East Campbell Rd., Richardson, TX 75081	T. 972.231.8231 F. 972.231.5660

75232

F, \$	Oak Cliff Churches for Emergency Aid 6000 S. Hampton, Dallas, TX 75232	T. 214.943.7757 F. 214.943.4022
F, C	Our Daily Bread 6960 S. Polk St., Dallas, TX 75232	T. 214.371.2633 F. 214.372.2454

75233

F, \$	Oak Cliff Churches for Emergency Aid 6000 S. Hampton, Dallas, TX 75232	T. 214.943.7757 F. 214.943.4022
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75234

C	Carrollton Friendship House 2400 N. Josey Ln., Carrollton, TX 75006	T. 972.512.3800 F. 1.855.512.3700
F, C, \$	Metrocrest Social Service Center 13801 Hutton Dr. Suite 150, Farmers Branch, TX 75234	T. 972.446.2100 F. 214.694.2171
F, C, \$, M, E	North Dallas Shared Ministries 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797

75235

F, C, \$, M, E	North Dallas Shared Ministries 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797
F, C, \$	Holy Trinity Catholic Center 3826 Gilbert Ave., Dallas, TX 75219	T. 214.521.3719 F. 214.521.3724

75236

F, \$ **Oak Cliff Churches for Emergency Aid** T. 214.943.7757
6000 S. Hampton, Dallas, TX 75232 F. 214.943.4022

75237

F, \$ **Oak Cliff Churches for Emergency Aid** T. 214.943.7757
6000 S. Hampton, Dallas, TX 75232 F. 214.943.4022

F, C **Our Daily Bread** T. 214.371.2633
6960 S. Polk St., Dallas, TX 75232 F. 214.372.2454

75238

F, C **Highland Oaks Church of Christ – Caring and Sharing** T. 214.342.6040
10805 Walnut Hill Lane, Dallas, TX 75238 F. 214.342.6043

F, C, \$ **Network of Community Ministries** T. 972.234.8880
741 S. Sherman St., Richardson, TX 75081 F. 972.234.8892

F, \$ **Richardson East Care Corps** T. 972.231.8231
1504 East Campbell Rd., Richardson, TX 75081 F. 972.231.5660

F, C, \$ **White Rock Center of Hope** T. 214.324.8996
10021 Garland Rd. Suite A, Dallas, TX 75218 F. 214.328.2948

75240

F, C, \$ **Network of Community Ministries** T. 972.234.8880
741 S. Sherman St., Richardson, TX 75081 F. 972.234.8892

F, C, \$,
M, E **North Dallas Shared Ministries** T. 214.358.8700
2875 Merrell Rd., Dallas, TX 75229 F. 214.358.8797

F, \$ **Richardson East Care Corps** T. 972.231.8231
1504 East Campbell Rd., Richardson, TX 75081 F. 972.231.5660

75241

F	Holy Cross Special Fund 4906 Bonnie View, Dallas, TX 75241	T. 214.375.3715 F. 214.375.2511
F, C	Mt. Tabor Baptist Church 3700 Simpson Stuart, Dallas, TX 75241	T. 972.225.1704 F. 972.225.4811
F, \$	Oak Cliff Churches for Emergency Aid 6000 S. Hampton, Dallas, TX 75232	T. 214.943.7757 F. 214.943.4022
F, C	Our Daily Bread 6960 S. Polk St., Dallas, TX 75232	T. 214.371.2633 F. 214.372.2454

75243

F, C,	Highland Oaks Church of Christ—Caring and Sharing 10805 Walnut Hill Lane, Dallas, TX 75238	T. 214.342.6040 F. 214.342.6043
F, C, \$	Network of Community Ministries 741 S. Sherman, Richardson, TX 75081	T. 972.234.8880 F. 972.234.8892
F, \$	Richardson East Care Corps 1504 East Campbell Rd., Richardson, TX 75081	T. 972.231.8231 F. 972.231.5660

75244

F, C	Carrollton Friendship House 2400 N. Josey Ln., Carrollton, TX 75006	T. 972.512.3800 F. 1.855.512.3700
F, C, \$, M, E	North Dallas Shared Ministries 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797

75246

F, E	The Wilkinson Center 3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228	T. 214.821.6380 F. 214.827.1972
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75247

F, C, \$, M, E	North Dallas Shared Ministries 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797
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75248

F, C, \$	Network of Community Ministries 741 S. Sherman St., Richardson, TX 75081	T. 972.234.8880 F. 972.234.8892
F, C, \$, M, E	North Dallas Shared Ministries 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797
F, \$	Richardson East Care Corps 1504 East Campbell Rd., Richardson, TX 75081	T. 972.231.8231 F. 972.231.5660

75249

F, \$	Oak Cliff Churches for Emergency Aid 6000 S. Hampton, Dallas, TX 75232	T. 214.943.7757 F. 214.943.4022
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75251

F, C, \$	Network of Community Ministries 741 S. Sherman St., Richardson, TX 75081	T. 972.234.8880 F. 972.234.8892
F, C, \$, M, E	North Dallas Shared Ministries 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797

75252

F, C, \$	Network of Community Ministries 741 S. Sherman St., Richardson, TX 75081	T. 972.234.8880 F. 972.234.8892
F, C, \$, M, E	North Dallas Shared Ministries 2875 Merrell Rd., Dallas, TX 75229	T. 214. 358.8700 F. 214. 358.8797

75253

F, C	Methodism's Breadbasket 6211 East Grand Ave., Dallas, TX 75223	T. 214.887.3926 F. 214.821.3791
F, C, \$, E	Sharing Life Community 3544 E. Emporium Circle, Mesquite, TX 75150	T. 972.285.5819 F. 972.285.0329

75254

F, C, \$ **Network of Community Ministries** T. 972.234.8880
741 S. Sherman St., Richardson, TX 75081 F. 972.234.8892

F, C, \$, **North Dallas Shared Ministries** T. 214.358.8700
M, E 2875 Merrell Rd., Dallas, TX 75229 F. 214.358.8797

F, \$ **Richardson East Care Corps** T. 972.231.8231
1504 East Campbell Rd., Richardson, TX 75081 F. 972.231.5660

75287

F, C **Carrollton Friendship House** T. 972.512.3800
2400 N. Josey Ln., Carrollton, TX 75006 F. 1.855.512.3700

F, \$ **Christian Community Action** T. 972.436.4357
200 S. Mill St., Lewisville, TX 75057 F. 972.219.4330

F, C, \$ **Metrocrest Social Service Center** T. 972.446.2100
13801 Hutton Dr. Suite 150, Farmers Branch, TX 75234 F. 214.694.2171

F, C, \$, **North Dallas Shared Ministries** T. 214.358.8700
M, E 2875 Merrell Rd., Dallas, TX 75229 F. 214.358.8797

AGENCIES SERVING SUBURBAN AREAS

Addison: 75001

F, C	Carrollton Friendship House 2400 N. Josey Ln., Carrollton, TX 75006	T. 972.512.3800 F. 1.855.512.3700
F, C, \$	Metrocrest Social Service Center 13801 Hutton Dr. Suite 150, Farmers Branch, TX 75234	T. 972.446.2100 F. 214.694.2171
F, C, \$, M, E	North Dallas Shared Ministries 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797

Balch Springs: 75180

F, C	Buckner Center for Humanitarian Aid Crisis Relief Center 5405 Shoe, Dr., Mesquite, TX 75149	T. 214.939.7177 F. 214.367.8093
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Carrollton: 75006, 75007, 75008, 75010

F, C	Carrollton Friendship House 2400 N. Josey Ln. Carrollton, TX 75006	T. 972.512.3800 F. 1.855.512.3700
F, \$,	Christian Community Action 200 S. Mill St., Lewisville, TX 75057 (75007 and 75010)	T. 972.436.4357 F. 972.219.4330
F, C, \$	Metrocrest Social Service Center 13801 Hutton Dr. Suite 150, Farmers Branch, TX 75234	T. 972.446.2100 F. 214.694.2171

Coppell: 75019, 75099

F, C	Carrollton Friendship House (75019 only) 2400 N. Josey Ln., Carrollton, TX 75006	T. 972.512.3800 F. 1.855.512.3700
F, \$	Christian Community Action 200 S. Mill St., Lewisville, TX 75057	T. 972.436.4357 F. 972.219.4330
F, C, \$	Metrocrest Social Service Center 13801 Hutton Dr. Suite 150, Farmers Branch, TX 75234	T. 972.446.2100 F. 214.694.2171

Crandall: 75114

F	Mesquite Church of Christ 400 W. Davis St., Mesquite, TX 75149	T. 972.329.6866 F. 972.288.1292
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Desoto: 75115

F	Duncanville Church of Christ Food Pantry 402 W. Danieldale, Duncanville, TX 75138	T. 972.298.4656 F. 972.298.4829
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Duncanville: 75116, 75137, 75138

F	Duncanville Church of Christ Food Pantry 402 W. Danieldale, Duncanville, TX 75138	T. 972.298.4656 F. 972.298.4829
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F, C, \$	Duncanville Outreach Ministry 202 E. Cherry St., Duncanville TX 75116 (75116 and 75137)	T. 972.296.4986 F. 972.296.4997
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Frisco: 75034, 75035

F, C, \$	Frisco Family Services 8780 3 rd St., Frisco, TX 75034	T. 972.335.9495 F. 972.335.9487
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Garland: 75040, 75041, 75042, 75043, 75044

F, C, \$	Good Samaritans of Garland 214 N. 12 th St., Garland, TX 75040	T. 972.276.2263 F. 972.487.8523
F	Mesquite Church of Christ 400 W. Davis St., Mesquite, TX 75149 (75041, 75042, 75043)	T. 972.329.6866 F. 972.288.1292
F, C, \$	Network of Community Ministries 741 S. Sherman St., Richardson TX 75081 (75042 and 75044)	T. 972.234.8880 F. 972.234.8892
F, \$	Richardson East Care Corps 1504 East Campbell Rd., Richardson, TX 75081 (75042 and 75044)	T. 972.231.8231 F. 972.231.5660
F, \$, M	Salvation Army of Garland 451 W. Ave. D, Garland, TX 75040	T. 972.272.4531 F. 972.276.2766
F, C, \$, E	Sharing Life Community (75043 only) 3544 E. Emporium Circle, Mesquite, TX 75150	T. 972.285.5819 F. 972.285.0329

Grand Prairie: 75050, 75051, 75052, 75053, 75054

F	First Baptist Church of Grand Prairie Food Panty 122 N.E. 2 nd St., Grand Prairie, TX 75050	T. 972.262.5146 F. 972.262.8140
F, C, \$	Grand Prairie Food and Clothing Assistance Co-Op 118 N.E. 4 th St., Grand Prairie, TX 75050	T. 972.264.8540 F. 972.264.6920
F, \$	Grand Prairie United Charities 1417 Densman St., Grand Prairie, TX 75051	T. 972.262.2014 F. 972.262.4994

Irving: 75037, 75038, 75039, 75060, 75061, 75062, 75063

F	Baptist Benevolent Ministries of Irving 114 E. 2 ND St., Irving, TX 75060	T. 972.254.0973
F	Good Shepherd Lutheran Church Food Pantry 2620 W. Grauwlyer Rd., Irving, TX 75061	T. 972.790.2121 F. 972.790.4396
F, \$	Irving Cares, Inc. 440 S. Nursery Rd. Suite. 101, Irving, TX 75060	T. 972.721.9181 F. 972.438.7345
F, \$	Salvation Army – Irving 250 E. Grauwlyer Rd., Irving, TX 75061	T. 972.721.9503 F. 972.554.8123

Lancaster: 75134, 75146

F, C, \$, E	Lancaster Outreach Center 1120 Randlett St., Lancaster, TX 75146	T. 972.227.0138 F. 972.227.5117
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Lewisville: 75022, 75028, 75056, 75057, 75067, 75077

F, \$	Christian Community Action 200 South Mill, Lewisville, TX 75057	T. 972.436.4357 F. 972.219.4330
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McKinney: 75069, 75070, 75071

F, \$	Salvation Army—Plano Service Center 3528 E. 14 th St., Plano, TX 75074	T. 972.423.8254 F. 972.509.5319
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Mesquite: 75149, 75150, 75180, 75181, 75182

F, C	Buckner Center for Humanitarian Aid Crisis Relief Center 5405 Shoe Dr., Mesquite, TX 75149 (75149, 75150, 75180)	T. 214.939.7177 F. 214.367.8093
F	Mesquite Church of Christ 400 W. Davis St., Mesquite, TX 75149	T. 972.329.6866 F. 972.288.1292
F, \$	Mesquite Social Services, Inc. 1035 Military Pkwy., Mesquite, TX 75149	T. 972.285.3000 F. 972.216.1470
F	Newman Park Christian Center Food Pantry 7922 Fairport Rd., Dallas, TX 75229 (75180 only)	T. 214.398.1591 F. 214.398.5330
F	Pathway of Life Church Food Pantry (75149 only) 8510 Military Pkwy., Dallas, TX 75227	T. 214.275.7287 F. 214.275.8835
F, C, \$, E	Sharing Life Community 3544 E. Emporium Circle, Mesquite, TX 75150	T. 972.285.5819 F. 972.285.0329

Plano: 75023, 75024, 75025, 75074, 75075, 75093, 75094

F, C, \$	Salvation Army – Plano Service Center 3528 E. 14 th St., Plano, TX 75074	T. 972.423.8254 F. 972.509.5319
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Richardson: 75042, 75044, 75080, 75081, 75082, 75083

F, C, \$	Network of Community Ministries 741 S. Sherman St., Richardson, TX 75081	T. 972.234.8880 F. 972.234.8892
F, \$	Richardson East Care Corps 1504 East Campbell Rd., Richardson, TX 75081 (75042, 75044, 75080, 75081, 75082)	T. 972.231.8231 F. 972.231.5660

Rockwall: 75032, 75087

F	Mesquite Church of Christ (75087 only) 400 W. Davis St., Mesquite, TX 75149	T. 972.329.6866 F. 972.288.1292
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Seagoville: 75159

F, \$ **Mesquite Social Services, Inc.**
1035 Military Pkwy., Mesquite, TX 75149

T. 972.285.3000
F. 972.216.1470

F **Mesquite Church of Christ**
400 W. Davis St., Mesquite, TX 75149

T. 972.329.6866
F. 972.288.1292

MEDICAL CLINICS

Agape Clinic at Grace United Methodist Church

T. 214.824.2744

4105 Junius St., Dallas, TX 75246

Hours: Wed – Fri by appt; Sat 6:00 am first come, first serve

Service Area: No zip code restrictions

Medical Services Offered: Family Practice, Well Woman, Neurology, Ophthalmology

Application Process: Appointments needed weekdays; walk-ins Saturday

Client Must Bring: No documents needed.

Language Options: Spanish available

Fee: \$20.00 donation

Website: www.theagapeclinic.org

Brother Bill's Helping Hand

Clinic 214.638.2194

3906 N Westmoreland, Dallas, TX 75212

Office 214.638.2196

Hours: Mon – Fri 8:30 am – 4:30 pm

F. 214.638.2198

Service Area: 75212

Medical Services Offered: Adult family, Eye, & Women's Health; Community grocery store by appointment only

Application Process: Prescreen required, free consultation, call for appointment

Client Must Bring: ID or bill, etc.

Language Options: Spanish available

Fee: \$5.00 fee for all blood/lab work & pap smear lab

Website: www.bbhh.org

Collin County Community Health Center

Clinic 972.423.4941

2520 Ave. K (Park and Ave) Suite 100, Plano, TX 75074

Office 972.423.4891

Hours: Mon 9:00 am – 12:00 pm; Tue – Fri 9:00 am – 4:00 pm

Service Area: All zip codes in Collin County

Medical Services Offered: Adult family 18+, Wellness physical & Lab

Application Process: Appointment required, free consultation (call in); 12 patients per day

Client Must Bring: ID or bill, proof of address, income, household size

Language Options: Spanish available

Fee: Sliding scale \$20.00 – \$100.00

Website: www.collincountyadultclinic.org

CitySquare Clinic

T. 214.421.1783

2835 Grand Ave., Dallas, TX 75215

Hours: Mon – Fri 8:00 am – 5:00 pm

Service Area: Dallas County, must fall within 200% Poverty Guidelines

Medical Services Offered: Family (newborn – adults) & limited pharmacy services

Application Process: Appointment required (call in)

Client Must Bring: Some form of ID or proof of income & proof of address

Language Options: Spanish available

Fee: Dallas County 200% Poverty Guidelines; must not have insurance and not have government assisted insurance such as Medicare or Medicaid; do accept Children's Medicaid, Parkland, & Chip.

Website: www.citysquare.org

Christ's Family Clinic (Preston Road Church of Christ)

6409 Preston Rd., Dallas, TX 75205

T. 214.261.9500

Hours: Mon, Tue & Thu 9:00 am – 7:00 pm; Wed 11:00 am – 9:00 pm (by appt. only)

Service Area: Domestic employees working in Park Cities area; must be sponsored by employer

Christian Community Action Adult Health Center

T. 972.219.4357

200 S. Mill St., Lewisville, TX 75057

Hours: Mon – Fri 9:00 am – 12:00 pm, 12:30 pm – 5:00 pm

Service Area: Denton County; Lewisville; Lake Dallas; Argyle; Frisco; Little Elm; Northwest Coppel and Denton County section of Carrollton/Farmer's Branch ISD

Cornerstone Ministries Life Medical Clinic

T. 214.426.0512

2711 S. Ervay, Suite 104, Dallas, TX 75215

Hours: Tue 11:00 am – 1:00 pm

Service Area: Open to all

Medical Services Offered: Family Practice, Dental, Medical Clinic

Application Process: First come, first serve

Client Must Bring: ID recommended

Language options: Spanish available

Fee: Free clinic

Website: www.cornerstonedallas.org

Dallas Life Foundation Clinic

T. 214.421.1380

1100 Cadiz St., Dallas, TX 75215

F. 214.426.5144

Hours: 24 hr. shelter; New clients: 7 days 4:30 pm – 8:30 pm

Service Area: No limitations

Medical Services Offered: Family Practice all ages; Medical provider for services are Metro Care/Parkland service; only 1st 10 patients for clinic, 1st 8 for dental

Application Process: Must be a shelter resident of Dallas Life

Client Must Bring: To become a Dallas Life Shelter resident: ID & SS for adults; ID, birth certificate, shot record, SS for children

Language options: Some Spanish

Fee: Must be Dallas Life resident to receive medical attention

Website: www.dallaslife.org

The Hope Clinic of Garland

808 W. Ave. A, Garland, TX 75040

T. 972.485.9292

F. 972.485.9225

Hours: Mon & Wed 8:00 am – 6:00 pm; Tue 8:00 am – 5:00 pm; Thu 8:00 am – 8:00 pm; Fri 8:00 am – 3:00 pm**Service Area:** Garland only**Medical Services Offered:** Family Practice (newborn – adult), Internal medicine, Gynecology, Diabetes education & prescription assistance, Specialty: surgical, podiatry, eye, endocrine, cardio, women's health, rheumatology, & urology**Application Process:** Appointment required**Client Must Bring:** Picture ID, proof of income, utility bill if possible**Language options:** Spanish, Portuguese, some Mandarin**Fee:** Charitable clinic, accepts donations only, must be uninsured and be 200% or less poverty level**Website:** www.hopeclinic-garland.org**Grace Community Clinic**

837 E. Walnut St., Grapevine, TX 76051

T. 817.488.7009

Hours: Tue 5:30 pm - 9:00 pm**Service Area:** 76051, 76092, 76034**Grand Prairie Wellness Center**

1710 Small St., Grand Prairie, TX 75050

T. 972.266.9123

F. 972.266.7383

Hours: Mon – Fri 8:00 am – 4:00 pm; 4th Sat 8:00 am – 12:00 pm health screening**Service Area:** All Grand Prairie, Dallas, Tarrant County, Arlington, Mansfield, & Irving. All clients outside of Grand Prairie area must show that they have proper transportation to make a commitment.**Medical Services Offered:** Family Practice (toddler to adult), Women's health: pap smear, mammogram 4x a year provided on property by UTSW (appointment needed); Dental extraction & dental emergency, dental cleaning (6 days/month for dental services)**Application Process:** Uninsured 200% below poverty, need to do an in-house 45 minute application: Mon, Wed, Fri 9:00 am – 2:00 pm**Client Must Bring:** No SS card needed, Picture ID required**Language Options:** Spanish available**Fee:** Flat fees: \$5.00 for medical service, \$5.00 for women's health, \$25.00 for dental service and dental cleaning**Website:** www.gpwellnesscenter.org**Email:** GetWellNow@gpwellnesscenter.org**Islamic Association of North Texas Clinic**

840 Abrams Rd., Richardson, TX 75081

T. 214.695.6647

Hours: Tue and Wed 5:30 pm - 7:30 pm; Sat 9:00 am – 12:00 pm; Sun 10:00 am – 12:30 pm**Service Area:** Dallas area**Medical Services Offered:** Family Practice, Internal Medicine, Gastrologist, OBGYN, Dentist**Application Process:** Call for appointment**Client Must Bring:** Patient must be without insurance of any kind**Language Options:** Many languages available**Fee:** None**Website:** www.iant.com

Los Barrios Unidos Community Clinic, Inc. T. 214.540.0300
809 Singleton Blvd., Dallas, TX 75212 (Children's Clinic) **Child/Women F.** 214.237.9103
3111 Sylvan Ave., Dallas, TX 75212 (Family Clinic) **Family F.** 214.379.2281
Hours: Mon – Fri 7:00 am – 5:00 pm
Service Area: Call for service area
Medical Services Offered: Pediatric, women's health (pregnancy & non-pregnancy), family adult health, dentistry for children age 4-17, pharmacy, optometry, nutrition, podiatry, & behavioral health
Application Process: Appointment suggested
Client Must Bring: Information given upon call for appointment
Language Options: Spanish speakers available
Fee: uninsured; patients with Medicaid, Medicare, and Chip; patients with private insurance
Website: www.losbarriosunidos.org

Martin Luther King Jr. Family Clinic, Inc. T. 214.426.3645
2922 Martin Luther King Jr. Blvd. Suite B, Dallas, TX 75215 F. 214.426.0075
Hours: Mon, Tue, Thu 8:00 am – 7:00 pm; Wed 10:00 am – 7:00 pm; Fri 8:00 am – 5:00 pm
Service Area: All DFW Metroplex
Medical Services Offered: Family Practice (newborn – adult), Internal Medicine, Pediatrics, OBGYN, mammogram, general dentistry & pediatric dental, behavioral health, pharmacy
Application Process: Appointment strongly recommended, but walk-ins are welcomed and worked into schedule
Client Must Bring: Proof of income and ID, forms on website if client has web access
Language Options: Spanish available
Fee: Sliding scale \$35.00 – \$150.00, takes insurance and Medicaid/Medicare
Website: www.mlkfamilyclinic.org

Metrocrest Community Clinic **Clinic** 972.484.8444
1 Medical Parkway, Suite 149, Farmers Branch, TX 75234 **Business** 972.484.6336
Hours: Mon – Fri 9:00 am – 4:00 pm
Service Area: Farmers Branch, Carrollton, Addison, Coppell, possibly other areas
Medical Services Offered: Family Practice (ages 16-65), Ear/Nose/Throat, Gynecology (No OB care), mammogram referred out, Neuro, and Dermatology
Application Process: need to make appointment and need an intake interview to be seen
Client Must Bring: ID, proof of residency, proof of financial, 200% below poverty, uninsured
Language Options: Spanish, some Indian dialects
Fee: 1st visit \$25.00, follow up visits \$20.00, Well woman visits \$50.00
Website: www.metrocrestcommunityclinic.org

Mission East Dallas

2914 Oates Dr., Dallas, TX 75228

T. 972.682.8917

F. 972.682.0798

Hours: Mon, Wed, Fri 8:00 am – 5:00 pm, Tue & Thu 8:00 am – 9:00 pm, every other Mon 5:00 pm – 9:00 pm**Service Area:** DFW Metroplex 2nd & 4th Sat 7:30 am – 5:30 pm**Medical Services Offered:** Community Health Center; Medicaid & Dental for Adults & Children**Application Process:** Appointment required (call in)**Client Must Bring:** Call for information**Language Options:** Spanish available**Fee:** Call for information**Website:** www.missioneastdallas.org**Network of Community Ministries**

741 S. Sherman St., Richardson, TX 75081

T. 972.234.8880

F. 972.234.8892

Hours: Mon – Thu 9:00 am – 5:00 pm, Fri 9:00 am – 12:00 pm**Service Area:** 75042, 75044, 75080, 75081, 75082, 75083, 75231, 75238, 75240, 75243, 75248, 75251, 75252, 75254**Medical Services Offered:** Children & adolescents clinic**Application Process:** Appointment required, call for further information**Client Must Bring:** Call for information**Language Options:** English only**Fee:** None**Website:** www.thenetwork.org**North Dallas Shared Ministries Free Clinic**

2875 Merrell Rd., Dallas, TX 75229

T. 214.358.8705

Hours: Adult Clinic: Mon 5:00 pm; Adult and Children's Clinic: Tue and Thu 5:00 pm; Women's Clinic: 1st, 2nd, and 3rd Wed 8:30 am, 1st and 3rd Wed 5:00 pm, 1st and 3rd Thu 12:00 pm; Children's Clinic: Tue 10:00 am – 2:00 pm; Adult Dental Clinic: 1st and 3rd Fri 7:30 am (extractions only), 1st & 3rd Mon 9:00 am (simple fillings); Diabetes and Hypertension Screening: 2nd and 4th Mon, Every Wed 9:30 am – 11:30 am, Mon 5:00 – 8:00 pm, Tue & Thu 5:00 pm – 7:00 pm; Eye Exams: 1st and 3rd Thursday 9:00 am – 12:00 pm; Foot Clinic: 2nd & 4th Tue 5:00 pm; Skin Clinic: 2nd Tue & 1st Thu 5:00 pm**Service Area:** 75001, 75204, 75205, 75209, 75219, 75220, 75225, 75229, 75230, 75231, 75234, 75235, 75240, 75244, 75247, 75248, 75251, 75252, 75254, 75287**Eligibility Requirements:** Uninsured (exception: Immunizations for all children regardless of insurance status), Picture ID, Proof of residence within service area**Plano Children's Medical Clinic**1407 14th St., Plano, TX 75074

T. 972.801.9689

F. 972.801.9015

or 303 S. Hwy 78 Suite 106, Wylie, TX 75098

Hours: Mon – Fri 8:30 am – 12:00 pm, 1:00 pm – 4:30 pm**Service Area:** Collin County**Medical Services Offered:** Pediatrics & Friday shot clinic**Application Process:** Appointment required**Client Must Bring:** ID**Language Options:** Spanish available

Fee: Medicaid, Chip, and no insurance (\$25.00 for 1st visit), must not have insurance to qualify for sliding scale (\$5.00 – \$60.00); shots \$5.00, children’s physicals \$100.00, lab fee \$10.00

Presbyterian Community Medical Center

T. 972.509.4554

900 East Park, Suite. 100, Plano, TX 75074

Hours: Mon-Fri 8:00 am – 5:00 pm (closed 12:00 pm – 1:00 pm)

Service Area: Call for service area

The Stewpot Clinic

T. 214.746.2785

408 Park Ave., Dallas, TX 75201

Hours: Mon, Wed, Thu & Fri 8:00 am – 3:45 pm; Tue 8:00 am – 2:45 pm

Service Area: Homeless

Urban Inter-Tribal Center of Texas

T. 214.941.1050

209 E. Jefferson Blvd., Dallas, TX 75203

Hours: Mon – Thu 8:00 am – 5:00 pm; Fri 8:00 am – 12:00 pm

Service Area: Call for eligibility requirements

Medical Services Offered: Native American or Alaskan Only Family Practice (newborn to adult) & women’s health

Application Process: walk-ins and appointments welcomed

Client Must Bring: ID or CDIB (certificate degree of Indian blood)

Language Options: English only

Fee: Free

Website: www.uihi.org

Parkland Community Oriented Primary Care (PCOPC)

Administration telephone: 214.590.0100; call Mon-Fri 8:00 am – 4:30 pm with questions.

Parkland Nurse Line: 214-266-8777

Parkland Memorial Hospital

5201 Harry Hines Blvd, Dallas, TX 75235

T. 214.590.8000

NOTE: All of the PCOPC health centers listed below require appointments.

Bluitt-Flowers Health Center

303 East Overton Rd, Dallas, TX 75216

Hours: Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

T. 214.266.4200

F. 214.266.4218

DeHaro-Saldivar Health Center

1400 North Westmoreland, Dallas, TX 75211

Hours: Mon-Thu 8:00 am – 6:00 pm; Fri-Sat 8:00 am – 5:00 pm (Sat. urgent care)

T. 214.266.0500

F. 214.266.0554

E. Carlyle Smith, Jr. Health Center

801 Conover Dr, Grand Prairie, TX 75051

Hours: Mon-Fri 8:00 am – 6:00 pm

T. 214.266.3400

F. 214.266.3499

East Dallas Health Center

3320 Live Oak, Dallas, TX 75204

Hours: Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

T. 214.266.1000

F. 214.266.1128

Family Medicine Clinic

5920 Forest Park Dr. Suite 601, Dallas, TX 75235

Hours: Mon-Fri 8:00 am – 4:30 pm

T. 214.266.0312

Garland Health Center

802 Hopkins, Garland, TX 75040

Hours: Mon-Thu 7:30 am – 6:00 pm; Fri 7:30 am – 5:00 pm

T. 214.266.0700

F. 214.266.0656

Irving Health Center

1800 N. Britain Rd, Irving, TX 75061

Hours: Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

T. 214.266.3000

F. 214.266.3050

Oak West Health Center

4201 Brook Spring Dr, Dallas, TX 75224

Hours: Wed 7:30 am – 6:00 pm; Thu-Fri 8:00 am – 5:00 pm

T. 214.266.1450

F. 214.266.1455

Pediatric Primary Care Center

6300 Harry Hines Blvd, Suite 101, Dallas, TX 75235

Hours: Mon-Fri 8:00 am – 5:00 pm

T. 214.266.0100

F. 214.266.0113

Southeast Dallas Health Center T. 214.266.1600
9202 Elam Rd, Dallas, TX 75217 F. 214.266.1790
Hours: Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

Vickery Health Center T. 214.266.0350
8224 Park Ln, Suite 130, Dallas, TX 75231 F. 214.266.0362
Hours: Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

Parkland Women’s Health Center Locations Customer Hotline: 214.590.4900

DeHaro-Saldivar Health Center T. 214.266.0580
1400 North Westmoreland, Dallas, TX 75211 F. 214.266.0554
Hours: Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

E. Carlyle Smith, Jr. Health Center T. 214.266.3400
801 Conover Dr, Grand Prairie, TX 75051 F. 214.266.3499
Hours: Mon-Fri 8:00 am – 5:00 pm

East Dallas Health Center T. 214.266.1200
3320 Live Oak, 5th floor, Dallas, TX 75204 F. 214.266.1128
Hours: Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

Garland Health Center T. 214.266.0780
802 Hopkins, 2nd floor, Garland, TX 75040
Hours: Tue-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

Irving Health Center
1800 N. Britain Rd, Irving, TX 75061 T. 214.266.3000
Hours: Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm F. 214.266.3049

Lakewest Health Center T. 214.266.0900
3737 Goldman Ave, Dallas, TX 75217 F. 214.266.0922
Hours: Mon, Tue, Thu, Fri 7:30 am – 6:00 pm; Closed Wed

Maple Women’s Health Center T. 214.266.0130
6300 Harry Hines Blvd, Suite 600, Dallas, TX 75235 F. 214.266.0144
Hours: Mon-Fri 7:30 am – 6:00 pm

Oak West Health Center T. 214.266.1400
4201 Brook Spring, Dallas, TX 75224 F. 214.266.1455
Hours: Wed 7:30 am – 6:00 pm; Thu 8:00 am – 5:00 pm

Vickery Health Center (prenatal care only) T. 214.266.0266
8224 Park Ln, Suite 130, Dallas, TX 75231 F. 214.266.3776
Hours: Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

Parkland's Youth & Family Health Centers

Amelia Flores/White Rock Youth & Family Health Center

At Bryan Adams High School

9941 Lingo Lane, Dallas, TX 75228

T. 972.502.4100

Hours: Tue & Thu 8:00 am – 6:00 pm

Balch Springs Youth & Family Health Center

At Balch Springs Middle School

701 Cheyenne Rd, Dallas, TX 75217

T. 214.266.1257

Hours: Mon 8:00 am – 6:00 pm; Wed & Thu 8:00 am – 12:00 pm

Eddie B. Johnson Youth & Family Health Center

At Lincoln High School

5000 S. Malcolm X Blvd, Dallas, TX 75215

T. 972.749.5925

Hours: Mon & Wed 8:00 am – 7:00 pm

Fair Oaks Youth & Family Center

At Emmett Conrad High School

7502 Fair Oaks Ave, Dallas, TX 75231

T. 214.266.0200

Hours: Tue & Thu 8:00 am – 6:00 pm

Kiosco Youth & Family Health Center

At Cary Middle School

10034 Hedgeway Dr, Dallas, TX 75229

T. 972.502.4060

Hours: Mon & Wed 8:00 am – 6:00 pm; Fri 8:00 am – 12:00 pm

North Oak Cliff Youth & Family Health Center

At Greiner Middle School

501 S. Edgefield, Dallas, TX 75208

T. 972.502.4000

Hours: Tue & Thu 8:00 am – 6:00 pm by appointment only

Red Bird Youth & Family Health Center

At TW Browne Middle School

3803 Boulder Dr, Dallas, TX 75233

T. 972.502.4020

Hours: Mon-Thu 8:00 am – 5:00 pm; Fri 8:00 am – 12:00 pm

Seagoville Youth & Family Health Center

At Seagoville Middle School

15800 Seagoville Rd, Dallas, TX 75253

T. 972.892.7180

Hours: Mon-Wed 8:00 am – 6:00 pm; Fri 8:00 am – 12:00 pm

Vivian Field Youth & Family Health Center

13551 Dennis Lane, Farmers Branch, TX 75234

T. 214.266.2305

Hours: Mon-Thu 8:00 am – 6:00 pm

West Dallas Youth & Family Health Center

At Pinkston High School

3131 N. Hampton Rd, Dallas, TX 75212

Hours: Mon & Wed 8:00 am – 6:00 pm; Fri 8:00 am – 12:00 pm

T. 214.266.2300

Woodrow Youth & Family Center

Woodrow/Long High School

6006 Reiger Ave, Dallas, TX 75214

Hours: Mon & Wed 8:00 am – 6:00 pm; Fri 8:00 am – 12:00 pm

T. 972.502.4120

DENTAL CLINICS

Baylor College of Dentistry

3302 Gaston, Dallas, TX 75246

Hours: Mon-Fri 8:00 am – 5:00 pm

Service Area: City of Dallas

T. 214.828.8441

Bluitt-Flowers COPC Dental Clinic

303 North Overton Rd., Dallas, TX 75216

Hours: Mon-Fri 8:00 am - 4:30 pm

Service Area: No zip code restrictions

T. 214.266.4280

Community Dental Center of Farmers Branch/Carrollton

13551 Dennis Ln., Dallas, TX 75234

Hours: Tue , Wed & Thu (school months open Wed) 8:00 am – 4:30 pm

Service Area: Call for service area

T. 972.241.2259

Community Dental Center at Irving Health Center

1800 North Britain Road, Irving, TX 75061

Hours: Mon - Fri 8:00 am – 4:30 pm

Service Area: Call for service area

T. 214.266-3170

Community Dental Center of McKinney

825 N. McDonald Suite 130, McKinney, TX 75069

Hours: Mon-Fri 8:15 am – 4:15 pm

Service Area: Call for service area

T. 972.548.5580

Community Dental Center at Parkland Amelia Court

1936 Amelia Court, Dallas, TX 75235

Hours: Mon - Fri 8:00 am – 4:30 pm

Service Area: Call for service area

T. 214.590.5518

Community Dental Center of Plano

900 E. Park Blvd., Suite 180, Plano, TX 75074

Hours: Mon – Fri 8:00 am – 4:30 pm

Service Area: Call for service area

T. 972.633.3380

Community Dental Center at Vickery Meadow

8224 Park Lane #125, Dallas TX 75231

Hours: Mon - Fri 8:00 am – 4:30 pm

Service Area: Call for service area

T. 214.987.1131

DeHaro-Saldivar COPC Dental Clinic

1400 North Westmoreland, Dallas, TX 75211

Hours: Mon-Fri 8:00 am - 4:30 pm (lunch 12:00-12:30 pm)

Service Area: City of Dallas; City of Irving

T. 214.266.0630

Dental Clinic of Collin County T. 972.633.3380
900 East Park Blvd. Suite 180, Plano, TX 75075
Hours: Mon-Fri 8:15 am – 4:30 pm (lunch 12:00-12:30 pm)
Service Area: Call for service area

East Dallas COPC Dental Clinic T. 214.266.1170
3320 Live Oak, Dallas, TX 75204
Hours: Mon-Fri 8:00 am - 4:30 pm (lunch 12:00-12:30 pm)
Service Area: City of Dallas

Garland COPC Dental Clinic T. 214.266.0760
802 Hopkins St., Garland, TX 75040
Hours: Mon-Fri 8:00 am - 4:30 pm (lunch 12:00-12:30 pm)
Service Area: All zip codes in Dallas County

Los Barrios Unidos Community Dental Clinic T. 214.651.8693
809 Singleton Blvd., Dallas TX 75212
Hours: Mon-Fri 8:00 am – 4:00 pm (by appointment only, children only 6 mo. – 16 yrs.)
Service Area: Call for service area

Martin Luther King Jr. Family Clinic T. 214.426.3645
2922 B Martin Luther King Jr. Blvd., Dallas, TX 75215
Hours: Mon-Tue 8 am – 7 pm; Wed 10 a – 7 pm; Thu 9:30 am – 7 pm; Fri 8 am – 5 pm
Service Area: City of Dallas

Mission East Dallas T. 972.682.8917
2914 Oates Dr., Dallas, TX 75228
Hours: By appt. only
Service Area: 75040, 75041, 75042, 75043, 75044, 75049, 75050, 75180, 75181, 75182, 75217, 75218, 75227, 75228, 75231, 75243, 75253

North Dallas Shared Ministries T. 214.358.8705
2875 Merrell Rd., Dallas, TX 75229
Hours: 1st and 3rd Fri 7:30 am, Adults only
Service Area: 75001, 75204, 75205, 75209, 75219, 75220, 75225, 75229, 75230, 75231, 75234, 75235, 75240, 75244, 75247, 75248, 75251, 75252, 75254, 75287

The Stewpot Dental Clinic T. 214.746.2785
1822 Young St., Dallas, TX 75201
Hours: Mon – Fri 8:00 am – 4:00 pm (closed 12:30 – 1:00 pm)
Service Area: Homeless

Urban Inter-Tribal Center of Texas T. 214.941.1050
209 Jefferson Blvd., Dallas, TX 75203
Hours: Wed, Thu & Fri 8:00 am – 5:00 pm
Service Area: Call for service area

HOUSING, SHELTERS, and RECOVERY PROGRAMS

TRANSITIONAL HOUSING

Family Gateway

711 S. Saint Paul St., Dallas, TX 75201

T. 214.741.6515

F. 214.884.3110

Genesis Women's Shelter

PO Drawer G, Dallas, TX 75208

T. 214.946.HELP

F. 214.948.6814

Housing Crisis Center

4210 Junius St., Dallas, TX 75246

T. 214.828.4244

F. 214.828.9623

Interfaith Housing Coalition

5600 Ross Ave., Dallas, TX 75206

PO Box 720206, Dallas, TX 75372-0206

T. 214.827.7220

F. 214.451.3198

Metrocare Services

1340 River Bend Dr., Dallas, TX 75247

T. 214.743.1200

F. 214.630.3469

Our Friends Place

2501 Oak Lawn Ave. Suite 500, Dallas, TX 75219

T. 214.520.6268

TLC T. 214.826.7383

F. 214.526.6219

Promise House

224 W. Page, Dallas, TX 75208

T. 214.941.8578

F. 214.941.8670

Shared Housing Center

402 N. Good Latimer, Dallas, TX 75204

T. 214.821.8510

F. 214.828.1499

The Bridge

1818 Corsicana, Dallas, TX 75201

T. 214.670.1100

Union Gospel Mission

3211 Irving Blvd., Dallas, TX 75247

T. 214.637.6117

F. 214.634.8340

SHELTERS

Austin Street Centre 2929 Hickory St., Dallas, TX 75226	T. 214.428.4242 F. 214.428.8158
The Bridge 1818 Corsicana St, Dallas, TX 75201	T.214.670.1100
Brighter Tomorrows PO Box 532151, Grand Prairie, TX 75053	T. 972.254.4003 24 Hr 972.262.8383 F. 972.237.2565
Dallas Life Foundation 1100 Cadiz St., Dallas, TX 75215	T. 214.421.1380 F. 214.426.5114
The Family Place PO Box 7999, Dallas, TX 75209	T. 214.559.2170 F. 214.443.7797
Friends of the Family PO Box 640, Denton, TX 76202	T. 972.219.2829 F. 940.383.1816
Genesis Women's Shelter PO Drawer G, Dallas, TX 75208	T. 214.946.HELP F. 214.948.6814
Hope's Door (abused women and their children) 820 Ave F. Suite 100, Plano, TX 75074	T. 972.442.2911 F. 972.423.4154
Mosaic Family Services 4144 N. Central Expy Suite 530, Dallas, TX 75204	T. 214.821.5393 Shelter: 214.823.4434 F. 214.821.0810
New Beginning Center 218 N. 10 th St., Garland, TX 75040	T. 972.276.0423 24 Hr 972.276.0057 F. 972.276.1344
Promise House (youth shelter) 224 W. Page, Dallas, TX 75208	T. 214.941.8578 F. 214.941.8670
Reconciliation Outreach 4311 Bryan St., Dallas, TX 75204	T. 214.545.6500 F. 214.824.3961
Salvation Army – Carr P. Collins Social Service Center 5302 Harry Hines Blvd., Dallas, TX 75235 PO Box 35928, Dallas, TX, 75235-0928	T. 214.424.7000 F. 214.424.5234
The Samaritan Inn 1710 N. McDonald St., McKinney, TX 75071	T. 972.542.5302 F. 972.569.9988

Union Gospel Mission
3211 Irving Blvd., Dallas, TX 75247

T. 214.637.6117
F. 214.634.8340

Union Gospel Mission—Center of Hope
4815 Cass St., Dallas, TX 75235

T. 214.638.2988
F. 214.637.2790

RECOVERY PROGRAMS

Dallas Life Foundation
1100 Cadiz St., Dallas, TX 75215

T. 214.421.1380
F. 214.426.5144

The Magdalen House
1302 Redwood Circle, Dallas, TX 75218

T. 214.324.9261
F. 214.324.5299

Nexus Recovery Center
8733 La Prada Dr., Dallas, TX 75228

T. 214.321.0156
F. 214.321.3096

PUBLIC PROGRAMS

DALLAS COUNTY WELFARE (DEPARTMENT OF HEALTH AND HUMAN SERVICES)

T. 214.819.1800

Dallas County Health and Human services provides short-term emergency financial assistance to eligible Dallas County residents. DCHHS's program functions as a safety net for indigent residents. The county's welfare program is temporary and serves to assist residents until they are able to return to work or until they are able to gain assistance from other resources. Walk-ins and appointments welcome.

Services Provided: Rent, room & board, utilities, transportation, food

Eligibility: Dallas County residents (excluding 75287) who are disabled and without household income.

Client Must Bring: ID card for head of household; SS cards and proof of all income earned (or unearned) for all household members; medical statement signed by doctor detailing patient's current condition and length of disability; award letters and documents detailing benefits received

Limitations: If an applicant receives housing assistance from any other source, he/she is not eligible for welfare services provided by DCHHS.

Pharmacy Savings Plan

The Coast2Coast Rx card allows all county residents, regardless of income, age, or health status to participate in the discount prescription drug card program. The prescription card is free and may be used at all pharmacy chains and most independent pharmacies in Dallas County. Even pets and family members living outside the county are able to take part in the program. The program also offers lab and imaging test discounts.

To print the discount card, check prescription prices, and view the nearest participating locations, visit www.coast2coastrx.com/dallastx.

HOPWA: Housing Opportunities for People With AIDS: housing opportunities and rent assistance for persons with AIDS or who are HIV positive. T. 214.819.2844

CEAP: Comprehensive Energy Assistance Program: periodic utility assistance for elderly, disabled, and working poor. T. 214.819.1848

Disabled: Temporary Financial Assistance (housing and utilities) and food vouchers for those who are unable to work, without any income, and under a doctor's care. T. 214.819.1800

METROCARE SERVICES

Provides services for adults and children with mental retardation or mental illness in Dallas County. Some services include: in home and family support, intermediate care facilities, transitional living services, behavioral and psychiatric services, vocational development and support, early childhood intervention, homeless outreach, child/adolescent mental health programs, and programs for juvenile offenders.

Administrative Office:
1380 Riverbend Dr., Dallas, TX 75247
Hours: Mon-Fri 8:00 am – 5:00 pm

T. 214.743.1200
F. 214.630.3469

LIFENET COMMUNITY BEHAVIORAL HEALTHCARE

Provides clinical services, supportive housing services, supportive employment services, and child services to the homeless, the mentally ill, and the chemically dependent in Dallas County.

Administrative Office:
9708 Skillman St., Dallas, TX 75243
Hours: Mon-Fri 8:00 am – 5:00 pm

T. 214.221.5433
F. 214.932.1977

SOCIAL SECURITY

T. 1.800.772.1213

NOTE: This is a toll-free number that operates Monday through Friday from 7:00 am to 7:00 pm. Recorded information and services are available 24 hours a day/7 days a week (includes weekends and holidays) for individuals with touch-tone phones. Individuals who are deaf or hard of hearing may call the toll-free TTY number, 1.800.325.0778, Monday through Friday from 7:00 am to 7:00 pm. Please have Social Security number ready upon calling.

Social Security Administration Locations

10824 N. Central Expressway
Dallas, TX 75231 **T. 1.800.772.1213**

3231 MLK Jr. Blvd.
Dallas, TX 75210 **T. 1.800.772.1213**

2300 Dunson Dr.
Balch Springs, TX 75180 **T. 1.800.772.1213**

10570 N. Westmoreland, Suite 100
Dallas, TX 75211 **T. 1.800.772.1213**

7330 S. Westmoreland
Dallas, TX 75211 **T. 1.800.772.1213**

TEXAS DEPARTMENT OF HEALTH AND HUMAN SERVICES

(Food Stamps (SNAP), Medicaid, TANF)

1228 A E. Ledbetter Dr., Dallas, TX 75216

Hours: Mon – Fri 7:30 am – 5:00 pm

Serves zip codes: 75136, 75216, 75232, 75339

T. 214.372.4671

F. 214.302.5180

1010 Cadiz, Bldg. B, Suite. 100, Dallas, TX 75215

Hours: Mon – Fri 7:30 am – 5:00 pm

Serves zip codes: 75215, 75315, 75371, 75207, 75212

T. 214.421.7722

F. 214.565.6958

2020 N. Masters Dr., Dallas, TX 75217

Hours: Mon – Fri 8:00 am – 5:00 pm

Serves zip codes: 75180, 75181, 75217, 75227, 75228, 75253

T. 972.216.0087

F. 972.882.8299

5455 Blair Rd. Dallas, TX 75231

Hours: Mon – Fri 8:00 am – 5:00 pm

Serves zip codes: 75205, 75209, 75214, 75225, 75230, 75231, 75240, 75241, 75251, 75254, 75372, 75382

T. 214.750-4619

F. 214.891.0513

3910 Gaston Ave. Suite 200, Dallas, TX 75204

Hours: Mon – Fri 8:00 am – 5:00 pm

Serves zip codes: 75201, 75202, 75204, 75206, 75210, 75219, 75221, 75223, 75226, 75242, 75246, 75250, 75270, 75313, 75360

T. 214.827.5210

F. 214.818.4898

10939 B Shady Trail, Dallas, TX 75220

Hours: Mon – Fri 8:00 am – 5:00 pm

Serves zip codes: 75001, 75006, 75007 (Dallas Co. only), 75008, 75220, 75229, 75234, 75235, 75244, 75247, 75248, 75252 (Dallas Co. only), 75257, 75275, 75287 (Dallas Co. only)

T. 214.351.6231

F. 214.350.0374

1111 W. Ledbetter Dr., Suite. 400, Dallas, TX 75224

Hours: Mon – Fri 8:00 am – 5:00 pm

Serves zip codes: 75137, 75138, 75203, 75208, 75211, 75224, 75233, 75236, 75376

T. 214.372.6370

F. 214.302.4275

1467 Acton Ave., Duncanville, TX 75137

Hours: Mon – Fri 8:00 am – 5:00 pm

Serves zip codes: 75104, 75115, 75116, 75137, 75154 (Dallas Co. only), 75237, 75249

T. 972.709.8075

F. 972.708.6104

2707 N. Kaufman, Ennis, TX 75119

Hours: Mon – Fri 8:00 am - 5:00 pm

Serves zip codes: 75101, 75119, 75120, 75125

T. 972.875.6571

F. 972.875.2578

801 W. Freeway, Suite 300, Grand Prairie, TX 75051

Hours: Mon – Fri 8:00 am – 5:00 pm

Serves zip codes: 75050, 75051, 75052, 75053

T. 972.262-4888

F. 972.642.0462

440 S. Nursery Rd, Suite 200, Irving, TX 75060

Hours: Mon – Fri 8:00 am – 5:00 pm

Serves zip codes: 75019, 75038, 75039, 75060, 75061, 75062, 75063

T. 972.579.3080

F. 972.579.1062

901 N. McDonald, Suite 800, McKinney, TX 75069

Hours: Mon – Fri 8:00 am – 5:00 pm

Serves zip codes: 75002, 75009, 75013, 75023, 75024, 75025, 75026, 75034 (Collin Co. only), 75035, 75069 (Collin Co. only), 75070, 75074, 75075, 75078 (Collin Co. only), 75080 (Collin Co. only), 75086, 75093, 75094, 75097, 75098, 75121, 75164, 75166, 75173, 75252, 75287 (Collin Co. only), 75407, 75409, 75424, 75442, 75454, 75485, 75995 (Rural)

T. 972.562.5832

F. 972.547.5929

6500 Northwest Dr., Suite 300, Mesquite, TX 75150

Hours: Mon – Fri 8:00 am – 5:00 pm

Serves zip codes: 75040, 75041, 75043, 75088, 75150, 75182, 75185, 75218

T. 972.681.9778

F. 972.682.3261

201 Malloy Bridge, Seagoville, TX 75159

Hours: Mon – Fri 8:00 am – 5:30 pm

Serves zip codes: 75141, 75149, 75159, 75172, 75180, 75181, 75253, 75336

T. 972.287.1174

F. 972.287.6936

1059 S. Sherman Suite 100, Richardson, TX 75081

Hours: Mon – Fri 8:00 am – 5:00 pm

Serves zip codes: 75042, 75044, 75045, 75046, 75047, 75048, 75080, 75081, 75082, 75083, 75085, 75089, 75238, 75243, 75355, 75374

T. 972.480.5000

3612 E. McKinney, Denton, TX 76209

Hours: Mon – Fri 8:00 am – 5:00 pm

Serves zip codes: 75034, 75209, 75287

T. 940.320.5700

2525 E. Hwy 75 Suite B, Kaufman, TX 75142

Hours: Mon – Fri 8:00 am – 5:00 pm

Serves zip codes: 75114, 75118, 75126, 75142, 75143, 75147, 75151, 75158, 75159, 75160, 75161, 75169, 75474

T. 972.932.9160

TEXAS DEPARTMENT OF PUBLIC SAFETY

Requirements for Texas ID or DL (must present one of the following)

US Citizens: U.S. passport book or card; Birth certificate issued by a U.S. state, U.S. territory or District of Columbia; For U.S. citizens born abroad—Certificate of Report of Birth (DS-1350 or FS-545) or Consular Report of Birth (FS-240) issued by the U.S. Department of State; U.S. Certificate of Citizenship or Certificate of Naturalization (N-560, N-561, N-645, N-550, N-55G, N-570 or N-578); U.S. Department of Justice Immigration and Naturalization Service U.S. Citizen ID Card (Form I-197 or I-179)

U.S. Nationals, Lawful Permanent Residents, Refugees, or Asylees: U.S. passport that reads, “THE BEARER IS A UNITED STATES NATIONAL AND NOT A UNITED STATES CITIZEN” on the last page; Permanent Resident Card (Form I-551); Foreign passport with attached temporary I-551 (immigrant visa endorsed with ADIT stamp); Passport or I-94 stamped “Approved I-551”; Passport or I-94 stamped “Processed for I-551”; Permit to Reenter the United States (Form I-327); I-94 or passport with annotation “Section 207” or “refugee”; Refugee Travel Document (Form I-571); I-688B coded 274a.12(a)(3); I-766 with category A3 or A03; I-94 or passport with annotation “Section 208” or “asylee”; I-688B coded 274a.12(a)(5); I-766 with category A5 or A05; Refugee Travel Letter with photo, stamped by Customs and Border Protection

Temporary Visitors: A document (or combination of documents) issued by the U.S. Department of Justice, U.S. Department of State, U.S. Department of Homeland Security or U.S. Citizenship and Immigration Services that shows lawful temporary admission to the U.S.

Carrollton

2625 Old Denton Rd. Ste. 464, Carrollton, TX 75007

T. 972.245.5800

Hours: Mon, Wed, Thu, Fri 8:00 am – 5:00 pm; Tue 8:00 am – 6:00 pm

Cedar Hill

116 West Beltline Ste. 2, Cedar Hill, TX 75104

T. 469.272.9301

Hours: Mon-Fri 8:00 am – 5:00 pm

Dallas

4445 Saturn Rd. Ste. A, Garland, TX 75041

T. 214.861.3700

Hours: Mon-Thu 7:30 am – 6:00 pm; Fri 7:30 am – 5:00 pm

11411 E. Northwest Highway, Suite. 111, Dallas, TX 75218

T. 214.553.0033

Hours: Mon-Fri 8:00 am – 5:00 pm

5610 Red Bird Center Dr., Suite 500, Dallas, TX 75237

T. 214.330.3958

Hours: Mon-Thu 7:30 am – 5:00 pm; Fri 8:00 am – 5:00 pm

Garland

4445 Saturn Rd. Ste. A, Garland, TX 75041

T. 214.861.2125

Hours: Mon-Thu 7:30 am – 6:00 pm; Fri 7:30 am – 5:00 pm

Grand Prairie

550 South Carrier Parkway, Suite. 570, Grand Prairie, TX 75051

T. 972.264.6598

Hours: Mon-Fri 8:00 am – 5:00 pm

Irving

1003 West 6th Street, Irving, TX 75060

T. 972.253.4171

Hours: Mon-Thu 7:30 am – 5:00 pm; Fri 8:00 am – 5:00 pm

Lewisville

190 N. Valley Pkwy., Suite 201, Lewisville, TX 75067

T. 972.221.8081

Hours: Mon-Fri 8:00 am – 5:00 pm

Plano

2109 W. Parker Rd., Suite 224, Plano, TX 75023

T. 972.867.4221

Hours: Mon, Wed, Thu, Fri 8:00 am – 5:00 pm; Tue 8:00 am – 6:00 pm

Rockwall

1111 Ridge Rd., Rockwall, TX 75087

T. 972.204.7300

Hours: Mon-Fri 8:00 am – 5:00 pm

FOOD PROGRAMS

MEALS ON WHEELS:

Home-delivered meals for elderly or disabled. Individual must be home bound with no caretaker and no meals from any other source. Illness or old age must prevent normal activity in order for client to receive meals.

Dallas County:

1440 West Mockingbird Ln. #500, Dallas, TX 75247

T. 214.689.0000

Collin County:

600 N. Tennessee St., McKinney, TX 75069

T. 972.562.6996

Denton County:

180 Malone, Denton, TX 76201

T. 940.382.2224

WIC (Women, Infants, and Children)

SUPPLEMENTAL FOOD PROGRAM

T. 214.670.7200

Administration: City of Dallas, Texas Department of Health and Human Services
2377 Stemmons Fwy., Suite 400, Dallas, TX 75207

WIC qualifications are based on household income and the number of people in the family. Clients approved for Food Stamps, Medicaid, or TANF will automatically qualify for WIC. WIC services include supplemental food and formula for all income eligible pregnant women, nursing mothers, and children up to the age of 5 in Dallas County. There are bilingual workers at every location.

2922 B MLK, Jr. Blvd., Dallas, TX 75215

T. 214.670.8506

Hours: Mon, Tue, Thu, Fri 8:00 am – 5:00 pm; Wed 9:30 am – 6:30 pm

351 W. Jefferson Blvd., Dallas, TX 75208

T. 214.670.7486

Hours: Mon-Thu 7:30 am – 4:30 pm

3910 Gaston, Dallas, TX 75246

T. 214.670.7334

Hours: Mon, Wed, Thu, Fri 7:30 am – 4:30 pm; Tue 9:30 am – 6:30 pm; call for Saturday appt.

6925 Lake June, Dallas, TX 75217

T. 214.670.8650

Hours: Mon-Fri 7:30 am – 5:30 pm

1235 S. Josey Ln. Suite 518, Dallas, TX 75006

T. 972.418.7737

Hours: Mon, Tue, Thu, Fri 7:30 am – 4:30 pm; Wed 9:30 am – 6:30 pm

801 S. Hwy. 161 Suite 400, Grand Prairie, TX 75051

T. 214.670.7200

Hours: Mon-Fri 7:00 am – 4:30 pm; 2nd & 3rd Sat 7:30 am – 4:30 pm

1111 W. Airport Fwy. Suite 237, Irving, TX 75062

T. 214.670.7200

Hours: Mon-Fri 7:00 am – 4:30 pm; 2nd & 3rd Sat 7:30 am – 4:30 pm

2645 S. Lancaster Rd., Dallas, TX 75216 Hours: Mon-Fri 7:30 am – 4:30 pm	T. 214.670.7509
3050 S. 1st St. Suite 207, Garland, TX 75041 Hours: Mon-Fri 7:30 am - 6:30 pm	T. 972.271.5687
2415 NW Hwy, Suite 107, Dallas, TX 75220 Hours: Mon-Fri 7:30 am – 6:30 pm	T. 214.670.6565
8001 LBJ Fwy., Suite 200, Dallas, TX 75251 Hours: Mon-Fri 7:30 am – 6:30 pm	T. 214.670.6562
1111 W. Ledbetter, Suite 900, Dallas, TX 75224 Hours: Mon-Fri 7:30 am – 6:30 pm	T. 214.670.6814
3302 N. Buckner, Suite 124 & 130, Dallas TX 75228 Hours: Mon – Fri 7:00 am – 4:30 pm	T. 214.670.8225
1110 Santa Fe Trail Suite 1, Duncanville, TX 75137 Hours: M-Th 7:30a – 4:30p; F 7:30a – 1:30p; 1 st & 3 rd S 7:30a – 4:30p (closed Mon after 1 st Sat)	T. 214.670.6875
2377 N. Stemmons Fwy. Suite 400, Dallas, TX 75207 Hours: Mon – Fri 7:30 am – 4:30 pm	T. 214.670.7205
1113 E. Jefferson Blvd., Dallas, TX 75203 Hours: 1 st Tue 8:00a – 5:00p; 3 rd Tue 1:00a – 5:00p (restricted to Urban Intertribal clients)	T. 214.941.1050
10260 N. Central Expwy. Suite 220, Dallas, TX 75231 Hours: Mon, Tue, Thu & Fri 7:30 am – 4:30 pm; Wed 9:30 am – 6:30 pm	T. 214.939.2275

EMPLOYMENT PROGRAMS

TEXAS WORK FORCE COMMISSION

The state government agency that oversees and provides workforce development services to employers and job seekers in Texas.

General Office Hours: Mon – Fri 8:00 am – 5:00 pm

Dallas Area Management Office

1201 Main St. Suite 2700, Dallas, TX 75202

T. 214.290.1031

Teleserve number for Texas Work Force Commission

T. 1.800.558.8321

Automated system which provides unemployment weekly benefit, maximum benefit, paid, and balance information. Also provides status of claim.

Work Force Center Locations:

2922 MLK Dr.
Dallas, TX 75215

T. 214.421.2460

3402 Buckner Blvd. Suite 308
Dallas, TX 75258

T. 972.288.2703

217 N. 10th
Garland, TX 75040

T. 972.276.8361

801 S. Hwy 161 Suite 500, 5th floor
Grand Prairie, TX 75051

T. 972.264.5881

2110 N. Galloway Suite 116
Mesquite, TX 75150

T. 972.329.1948

7330 S. Westmoreland Suite 250
Dallas, TX 75237

T. 972.709.5377

Garland Day Labor Center
2007 Saturn Rd., Garland, TX 75041

T. 972.864.1739

5955 Alpha Rd. Suite 200
Dallas, TX 75240

T. 972.388.5600

AGENCY DESCRIPTIONS

Legend: SS = Social Security; BC = Birth Certificate

AIDS SERVICES OF DALLAS

PO Box 4338, Dallas, TX 75208-0338

T. 214.941.0523

F. 214.941.8144

Services Offered: Permanent supportive housing: breakfast & lunch 5 days/week; Supper Club evening meals program; housing program (including assisted living and medically supportive housing); transportation; case management; medical case management and home health care

Hours: Wed beginning promptly at 9:00 am; Fri beginning promptly at 9:00 am

Eligibility Requirements: Individuals and families are served. At least one member of the household must be HIV Positive or have diagnosis of AIDS. Services provided to residents of: Collin, Cooke, Dallas, Denton, Ellis, Fannin, Grayson, Henderson, Hunt, Kaufman, Navarro and Rockwall counties.

Clients Must Bring: Picture ID; SS card, if available and BC for self; proof of income; letter of diagnosis

Application Process: Walk-in

Language Options: Spanish speakers available

Limits: No limits

Website: www.aidsdallas.org

Email: dmaison@aidsdallas.org

AUSTIN STREET CENTRE

2929 Hickory St., Dallas, TX 75226

T. 214.428.4242

F. 214.428.8158

Services Offered: Emergency overnight shelter; evening meals; showers; clean clothes; psychiatric and medical care; Work Therapy Program; Day Program; Step-Up Rehabilitation Program; group and individual therapy

Hours: 7 days a week, 4:00 pm – 6:00 am

Eligibility Requirements:

- Clients: men - 45 and up; women - 18 and up, children - with parent or legal guardian
- Clients must be drug and alcohol free and must present legal documentation

Clients Must Bring: Picture ID (MUST have clear photo)

Application Process: Walk-in / First Come - First Serve

Language Options: Spanish speakers sometimes available

Limits:

- Up to 425, but can adjust within fire code compliance during an emergency
- No set time limit for clients to stay at the shelter

Website: www.austinstreet.org

Email: shelterspk@aol.com

BAPTIST BENEVOLENT MINISTRIES OF IRVING

114 E. 2nd St., Irving, Texas 75060

T. 972.254.0973

Services Offered: Food Bank

Hours: Mon, Tue, Wed, Fri 10:00 am – 1:30 pm

Eligibility Requirements: Client must be an Irving resident

Clients Must Bring: Picture ID for self and all in household, proof of Irving residency (any legal mail: utility bill, car registration, etc.)

Application Process: Walk-in

Language Options: Spanish speakers sometimes available; please bring interpreter if needed

Other Programs: Counseling available

Email: information@bbmoi.org

BETHLEHEM FOUNDATION

1159 West Camp Wisdom Road, Dallas, Texas 75232

T. 214.371.3407

Mailing: PO Box 764026, Dallas, TX 75376

F. 214.371.6998

Services Offered: Food, clothes; rental and utility assistance; toiletries; furniture and other household items (for clients in transition or disaster survivors)

Limits: Minimum placement for homeless clients

Other Programs: Juvenile and adult restitution

Hours: Shelter is open 24 hours a day, 7 days a week; Outreach center is open M-F, 9:00 am – 5:00 pm

Eligibility Requirements: Clients must live in the city of Dallas; priority southern sector.

Application Process: Clients must bring proof of ID: picture and social security card

Language Options: Spanish speakers available

THE BRIDGE

1818 Corsicana St, Dallas, TX 75201

T. 214.670.1100

Services Offered: Emergency and transitional shelters, meals, health care, job assistance, legal services, benefits assistance, storage, kennel

Hours: 7 days per week, 24 hours; First time clients go to Welcome Building for intake process – Mon – Fri 7:30 am - 11:00 am and 1:00 pm - 4:30pm

Eligibility Requirements: Homeless

BRIGHTER TOMORROWS

Shelter address confidential

Mailing: PO Box 532151, Grand Prairie, TX 75053

T. 972.254.4003

24-hour 972.262.8383;
1.866.925.7233

F. 972.237.2565

Services Offered: Full service emergency shelter for victims of domestic violence; crisis counseling; support groups; court and hospital accompaniment; community education; licensed therapy for sexual assault; protective orders; child care; assistance with employment; transitional housing

Hours: Shelter is open 24 hours a day, 7 days a week; Outreach center is open M-F, 8 a – 5 p

Eligibility Requirements: Client must be a victim of domestic violence or sexual assault

Application Process: Client must call first to discuss needs. Client should call the outreach center unless experiencing a crisis, in which case the client should call the hotline 972.262.8383 (preferred)

Language Options: Spanish speakers sometimes available

Website: www.brightertomorrow.net

BROTHER BILL'S HELPING HAND

3906 N Westmoreland, Dallas, TX 75212

T. 214.638.2196

F. 214.638.2198

Clinic 214.638.2194

Services Offered: Food; ESL classes; computer lab; women's job training program; Bible study in English; School Supply Day for grades 1- 5; Christmas party; Community Clinic; Health Education Programs; Community Grocery Store – Appointment only

Hours: Mon – Fri 8:30 am – 4:30 pm

Eligibility Requirements: Client must live in 75212

Clients Must Bring: Picture ID and documentation showing residence in 75212

Application Process: Call for appointments

Language Options: Spanish speakers available

Limits: Client may receive food 2 times per month

Website: bbhh.com

Email: helpinghand@bbhh.org

BUCKNER CENTER FOR HUMANITARIAN AID

Domestic Aid and Assistance

5405 Shoe Dr., Mesquite, TX 75149

T. 214.939.7177

F. 214.367.8093

Services Offered: Food pantry; Clothing assistance; Furniture assistance; Empowerment Classes

Hours: Call for appointment. Monday, Tuesday, Thursday for Food and Clothing

Wednesday: Empowerment Classes for ESL, Life Skills and Job Readiness

Closed Friday for donation pick-ups. Closed weekends.

Eligibility Requirements: 75149, 75150, 75180, 75217, 75227

Clients Must Bring: Picture ID; proof of income; proof of address

Application Process: Call or come by for appointment

Language Options: Spanish speakers available

Limits: Clients issued ID card for quarterly visits. Situation evaluated after 4th visit.

CARE CENTER MINISTRIES

7912 Antoinette St., Dallas, TX 75217

T. 214.824.9852

F. 214.824.3499

Services Offered: Food; limited rent and utilities assistance; Senior Citizens Nutrition Program; education classes (ESL, citizenship); GED classes

Hours: Mon – Fri 8 am – 5 pm

Eligibility Requirements:

- 75149, 75150, 75180, 75181, 75182, 75204, 75214, 75206, 75223, 75226, 75246
- Clients in households with young children, dependents, or elderly members are eligible for rent and utilities assistance.
- Single adults can receive rent and utilities assistance if proven crisis exists.
- Willing to change; residents must be physically able to work
- No sex offenders, parolees, or clients taking antidepressant or psychological drugs

Clients Must Bring: Picture ID for all adults, proof of income, expenses, address

Application Process: Walk-ins for food and clothing; appointment necessary for financial assistance

Language Options: Spanish speakers available at all times

Limitations:

- Clients may receive financial assistance once a year.
- Clients may receive food every other week, open every Wednesday (food pantry only for 75227 & 75217 zip codes)

Website: carecenterministries.org

Email: jcrane@carecenterministries.org

CARROLLTON FRIENDSHIP HOUSE (A Ministry of the 1st Baptist Carrollton)

2400 N. Josey Ln., Carrollton, TX 75006

T. 972.512.3800

F. 1.855.512.3700

Services Offered: Food; clothes

Hours: Wed 10:00 am -12:00 pm, 5:00 pm - 7:00 pm

Eligibility Requirements: 75001, 75006, 75007, 75008, 75010, 75019, 75244, 75287; 75234 (clothes only)

Clients Must Bring: Valid driver's license with valid address; rent receipt or utility receipt

Application Process: Walk-in

Language Options: Spanish speakers available

Limits:

- Clients may receive food 3 times every 6 months
- Clients may receive clothing two times a year

CATHOLIC CHARITIES—FAMILY SERVICES CENTER

9461 LBJ Freeway, Ste. 109 Dallas, TX 75243

T. 214.520.6590

F. 214.520.6595

Services Offered: Financial assistance (214.389.1340); financial literacy; job training and placement; food pantry

Website: www.catholiccharitiesdallas.org

CATHOLIC CHARITIES—IMMIGRATION & LEGAL SERVICES

9461 LBJ Freeway, Ste. 100, Dallas, TX 75243

T. 214.634.7182

or

2843 Lapsley St., Dallas, TX 75212

Services Offered: Citizenship Programs; Immigration Seminars; Deportation Hearings; VAWA Program

Application Process: Clients MUST visit in person to meet with a caseworker; Unable to provide immigration services over email or phone.

Language Options: Spanish speakers available

CATHOLIC CHARITIES—REFUGEE PROGRAMS

9451 LBJ Freeway, Ste. 100, Dallas, TX 75243

T. 214.553.9909

Services Offered: ESL Classes; GED / Job Placement; Literacy & Vocational Training

Eligibility Requirements: 75203, 75208, 75211, 75216, 75224, 75233

Language Options: Spanish speakers available

CATHOLIC CHARITIES—WEST OAK CLIFF COMMUNITY CENTER

321 Calumet, Dallas, TX 75211

T. 214.333.1525

Services Offered: Food; rent and utilities assistance; day care; Senior Nutrition Program

Hours: Emergency assistance: Mon – Fri 8:00 am – 4:30 pm; day care: Mon – Fri, 6:00 am – 5:30 pm; senior nutrition program: Mon – Fri 8:00 am – 2:00 pm

Eligibility Requirements: 75212

Clients Must Bring: Call to find out what to bring; clients generally need proof of residence in 75212 zip code, picture ID for self and all in household, proof of income, bills

Application Process: Appointments only

Language Options: Spanish speakers available

Limits: Clients may receive food every 3-6 months; financial assistance once a year

Referral: Catholic Charities prefers that clients come with a referral form from another agency

Website: www.catholiccharitiesdallas.org

CITY SQUARE CLINIC

409 N. Haskell Ave., Dallas, TX 75246-1418

T. 214.823.8710

Administrative Office: 511 N. Akard St., Ste. 302, Dallas, TX 75201

F. 214.824.5355

Medical Clinic 214.421.1783

Services Offered: Food; thrift store; technology training; medical and dental care; legal services; children's programs; employment circle; affordable housing; transition services for foster care youth; monthly book club

Hours: Food pantry: Tue – Fri 9:00 am – 4:00 pm, closed 12:00 pm – 1:00 pm; Legal Clinic: Mon – Fri 9:00 am – 5:00 pm; Medical Clinic: Mon – Fri, 8:00 am – 5:00 pm, call for appointment; Book Club: 1st Thursday 12:00 pm

Eligibility Requirements: No set requirements, no citizenship status necessary

Clients Must Bring: Current picture ID; SS cards if possible

Application Process: Walk-ins for food pantry; appointments for medical and legal assistance

Language Options: Spanish speakers available

Website: www.citysquare.org

CHRISTIAN COMMUNITY ACTION

200 S. Mill St., Lewisville, TX 75057

T. 972.219.4357

F. 972.219.4330

After-Hours Crisis Line: 972.436.4357

Services Offered: Food pantry; financial assistance (rent/mortgage, utilities, transportation, clothing, prescriptions, etc.); spiritual care; case management services; housing; training; career placement services and job search support group; Pharmaceutical Access Program; Special Programs: summer lunches, back to school, holiday meal, Christmas toy and senior Christmas gift programs. Adult Health Center—sliding scale charge per visit for uninsured adults (\$20 - \$40); dental clinic offering low cost dental services on sliding scale

Hours: Mon – Fri 9:00 am – 5:00 pm (appointments available after 5:00 pm)

Eligibility Requirements:

- Christian Community Action serves the following school districts: Lewisville ISD, Lake Dallas ISD, Argyle ISD, Northwest ISD, Coppell ISD, Frisco ISD, Little Elm ISD and the Denton County portion only of Carrollton/Farmers Branch ISD
- Adult Health Center serves all of Denton County while the remaining portions of Christian Community Action service areas that are not already served by a low-cost clinic

Clients Must Bring: Picture ID and SS cards for self and all in household; BCs for children; proof of address; proof of income; proof of bills (lease or mortgage)

Application Process: Appointments and limited walk-ins

Language Options: Spanish speakers available

Limits: No set limits

Website: www.ccahelps.org

CROSSROADS COMMUNITY SERVICES (An outreach of First United Methodist Church)

1822 Young St., 2nd floor, Dallas, TX 75201

T. 214.560.2511

F. 214.560.2512

Services Offered: Food; clothing; Life Skills & Nutrition Workshop

Hours: Mon – Thu 8:30 am – 12:00 pm

Eligibility Requirements: Must be resident of City of Dallas (752__ zip code)

Clients Must Bring: Current original picture ID for all adults in household; original birth certificates for all under 18 (or current letter from school or Medicaid); current lease (naming ALL household residents you will be registering) or tax/mortgage statement; current proof of residence (utility bill or rent receipt with apartment stamp)

Application Process: Walk-ins for food, clothing

Language Options: Spanish speakers available

Limits: Clients may receive food and clothes once a month

Bus Lines:

DART buses **207**, **278**, and **283** stop at CCS, between St. Paul Street and Park Avenue.

Buses **2**, **184**, **8**, **206**, and **278** stop on St. Paul Street at Young Street, half a block from CCS.

Website: www.ccsdallas.org

Email: vsalinas@fumcdallas.org

DALLAS BETHLEHEM CENTER

4410 Leland Ave., Dallas, TX 75215

T. 214.428.5171

F. 214.428.5180

Services Offered: Early Head Start – newborn – 3 years old; One-on-one mentoring program ages 10 – 18; PAL program – includes Police Athletic League, Truancy Program, SAT prep; Community Garden Program

Hours: Mon – Fri 7:00 am – 6:00 pm

Clients Must Bring: Picture ID with current address; SS cards for children

Application Process: Appointment only

Language Options: Spanish speakers available

Website: www.dallasbethlehemcenter.org

DALLAS COUNTY WELFARE (DEPARTMENT OF HEALTH AND HUMAN SERVICES)

2377 N. Stemmons Fwy. Suite 201, Dallas, TX 75207-2710

T. 214.819.1800

F. 214.819.1810

Services Offered:

- HOPWA (Housing Opportunities for People With AIDS): mortgage, rent, utility assistance
- CEAP (Comprehensive Energy Assistance Program): utility assistance for elderly, disabled, and working poor (214.819.1848)
- Financial Welfare Assistance: financial assistance (rent, mortgage, utilities, and some food assistance) for disabled persons without income
- Food assistance

Hours: Mon – Fri 7:45 am – 5:00 pm

Eligibility Requirements: Clients seeking Financial Welfare Assistance must be disabled, unable to work, and under a doctor's care; all clients must reside in Dallas County (excluding 75287)

Clients Must Bring: Picture ID and SS cards for self and all in household; resident alien card; current doctor's statement from M.D. or D.O. (must be within last 30 days and include name and phone number of doctor, diagnosis, how long disability will last and prognosis); proof of income; utilities bill (electric, gas and water); receipts for out of pocket expenses; proof of residence

Application Process: Appointments necessary

Language Options: Spanish speakers available

DALLAS LIFE FOUNDATION

1100 Cadiz St., Dallas, TX 75215

Mailing: PO Box 130116, Dallas, TX 75221**T.** 214.421.1380**F.** 214.426.5114**Services Offered:** Shelter for homeless men, women and children; meals; Recovery Program; Job Placement Program; Dental and Medical clinic; clothing**Hours:** 7 days a week, check-in 4:30 pm – 6:00 pm**Clients Must Bring:** Two forms of ID (picture ID & SS card); limit 2 pieces of luggage**Application Process:** Walk-in**Language Options:** Spanish speakers sometimes available**Limits:**

- Shelter is free for the first 5 nights and then \$10 for each subsequent night
- A limited number of clients may stay free up to 30 days if they work at the center or join a faith-based drug/alcohol program requiring a 10 month commitment and desire to change.

Website: www.dallaslife.org**DUNCANVILLE CHURCH OF CHRIST – GRACEPLACE FOOD PANTRY**

402 W. Danieldale, Duncanville, TX 75137

T. 972.298.4656**F.** 972.298.4829**Services Offered:** Food**Hours:** Office Hours: Mon & Wed 10:00 am – 12:00 pm, Tue & Thu 3:00 pm – 5:00 pm**Eligibility Requirements:** Clients usually reside in Duncanville, Cedar Hill, and Desoto**Clients Must Bring:** Picture ID**Application Process:** Walk-in**Language Options:** Spanish speakers sometimes available**Limits:** Once in 30 days (drop in or long term)**Website:** www.ourgraceplace.org

DUNCANVILLE OUTREACH MINISTRY

202 E. Cherry St., Duncanville, TX 75116

T. 972.296.4986

F. 972.296.4997

Services Offered: Food; clothes; rent; utilities (electric, gas, water); one-time prescription medicine

Hours: Mon – Fri 9:30 am – 12:30 pm

Eligibility Requirements: 75116 and 75137

Clients Must Bring: Picture ID (driver's license, immigration card, or ID card); proof of residence (in the form of a utility bill or a letter from the apartment manager – do not accept lease agreements)

Application Process: Walk-in

Language Options: No Spanish speakers available

Limits:

- Clients may receive food once a month
- Clients may receive utility assistance once a year
- Clients may receive clothing once a month during first 3 months
- Clients may receive rent/mortgage assistance once a year

Website: www.duncanvilleoutreachministry.com

Email: dom202@prodigy.net

FAMILY GATEWAY

711 South St. Paul St., Dallas, TX 75201

T. 214.741.6515 Ext. 201

F. 214.884.3110

Services Offered: Short term and transitional housing for homeless families with children; counseling; referrals; training programs in parenting, budgeting, nutrition, and special children's programs; Gateway to Jobs program

Hours: Mon – Fri 8:00 am – 5:00 pm

Eligibility Requirements: Must be a legal resident; must have a valid current Texas ID; must be homeless—living in a shelter or evicted from house or apartment with children

Clients Must Bring: Texas ID and SS cards or BCs for all in family, shot records, current referral or eviction letters

Application Process: Appointment only

Language Options: Spanish speakers available

Limits:

- Limit for short term housing program is 10 weeks
- Limit for transitional housing program is 1 year after completing 10-week program

Referral: Refer client by calling to make appointment or by sending a referral letter

Website: www.familygateway.org

THE FAMILY PLACE

Mailing: PO Box 7999, Dallas, TX 75209

Emergency Shelter Hotline 214.941.1991

Outreach Services: 214.559.2170

Batterer's Intervention: 214.692.8295

F. 214.443.7797

Services Offered: Emergency shelter for female victims of family violence, abuse, or incest; outreach counseling to victims & perpetrators of family violence, abuse, or incest; 24-hour hotline

Hours: Shelter intake and hotline: 24 hours a day/7 days a week; outreach services: Mon – Fri 9:00 am – 5:00 pm (some evening and Saturday times available)

Eligibility Requirements:

- Clients seeking shelter must be victims of family violence, abuse, or incest
- Clients seeking outreach counseling services must be either victims or perpetrators of family abuse, violence, or incest

Clients Must Bring: Picture ID preferred

Application Process: Appointment necessary for outreach services; walk-ins are taken at the emergency shelter accessed by hotline

Language Options: Spanish speakers available

Limits: Clients may stay at shelter for up to 45 days

Website: www.familyplace.org

FIRST BAPTIST CHURCH OF GRAND PRAIRIE FOOD PANTRY

122 N.E. 2nd St., Grand Prairie, TX 75050

T. 972.262.5146

F. 972.262.8140

Services Offered: Food

Hours: Tue & Thu 9:00 am – 12:00 pm

Eligibility Requirements: Clients must be residents of Grand Prairie

Clients Must Bring: Picture ID with proof of Grand Prairie address; SS card

Application Process: Walk-in, Mondays only 10:00 am – 2:00 pm

Language Options: No Spanish speakers available; clients must bring an interpreter

Limits: Clients may receive food once a month

Website: www.fbcgp.org

FRIENDS OF THE FAMILY

Mailing: PO Box 640, Denton, TX 76202

T. 940-387-5131

24-hour Crisis Hotline 940-382-7273

F. 940.383.1816

Services Offered: Shelter for adults and children victimized by relationship violence and sexual assault; 24-hour crisis line; counseling services at outreach centers in Denton and Lewisville; services to victims are free. Outreach services: Denton 940.387.5131; Lewisville 972.221.0650

Hours: Denton Outreach Office: Mon – Thu 9:00 am – 8:00 pm, Fri 9:00 am – 5:00 pm; Saturday 10:00 am – 2:00 pm

Eligibility Requirements:

- Clients seeking shelter must be victims of relationship violence and/or sexual assault
- Clients seeking counseling must be victims or perpetrators of relationship violence and/or sexual assault

Clients Must Bring: No documentation required

Application Process: Appointments necessary, but walk-ins with emergencies will be helped

Language Options: Spanish speakers available

Limits: Based on clients needs

Email: info@dcfof.org

FRISCO FAMILY SERVICES

8780 3rd St., Frisco, TX 75034

T. 972.335.9495

Mailing: PO Box 1387, Frisco, TX 75034

F. 972.335.9487

Services Offered: Emergency Financial Assistance (rent/mortgage, utilities, educational/tuition, books, employment support/uniforms, professional licenses, gas vouchers). Other assistance: Food Pantry, Angel Tree, Thanksgiving programs, clothing vouchers, school supplies

Hours: Mon, Tue, Thu, Fri 9:00 am – 5:00 pm; Wed 9:00 am – 6:00 pm

Eligibility Requirements: Clients must be residents of either Frisco or Fisd

Clients Must Bring: Picture ID for self; SS cards for self and all in household; BCs for children; proof of address; current lease agreement or mortgage statement; household bills; proof of income (check stubs, unemployment notice, bank statements, child support statement, Social Security/SSDI benefits statement, Food Stamps and TANF letter with benefit amount); documentation of crisis (doctor's letter, medical bills, police/fire report, paid receipts for unusual/unexpected expenses)

Application Process: Appointments only, must come in to make appointment

Language Options: Spanish speakers available

Limits: Limits set on an individual basis

Website: www.friscocenter.org

GENESIS WOMEN'S SHELTER

Mailing: PO Drawer G, Dallas, TX 75208

T. 214.946.HELP

F. 214.559.2361

Services Offered: Emergency shelter; food; clothes; crisis intervention; parenting training; play therapy; shelter aftercare support services: counseling, transitional housing, Community House

Hours: 24 hours a day/7 days a week

Eligibility Requirements: Clients seeking services must be women (with or without children) coping with intimate partner violence, which can include physical, emotional, verbal, and/or sexual abuse.

Clients Must Bring: Valid state-issued ID; SS cards and BCs for children

Application Process: Call to determine if shelter can help; intake procedures performed by phone

Language Options: Spanish speakers available

Limits: Clients may stay at the shelter up to 6 weeks; transitional housing up to 18 months

Website: www.genesisshelter.org

GOOD SAMARITANS OF GARLAND

214 N. 12th St., Garland, TX 75040

T. 972.276.2263

F. 972.487.8253

Services Offered: Food; rent assistance; City of Garland utilities and TXU energy assistance

Hours: Mon – Fri 9:00 am – 3:30 pm

Eligibility Requirements: Clients seeking food and utilities must be residents of GISD

Clients Must Bring: Picture ID for self and all in household above 18; BCs for all in household below 18; current bills; proof of income; green card (if resident alien)

Application Process: Appointment only

Language Options: One Spanish speaker available

Limits: All clients can receive food once every 90 days; Senior citizens can receive utility assistance every 90 days; all others once a year

Website: www.goodsamaritansofgarland.org

GOOD SHEPHERD COMMUNITY CENTER

4931 Bernal Drive, Dallas, TX 75212

T. 214.638.1688

F. 972.790.4396

Services Offered: Food (75212 only); child care facility for ages 18 months to 12 years (main service); Child care throughout the Dallas area for those who work or live in West Dallas

Hours: Food: Mon-Fri 9:00 am – 12:00 pm; day care: Mon-Fri 6:30 am – 6:00 pm

Eligibility Requirements: Clients must live in zip code 75212 for community pantry only

Clients Must Bring: Picture ID; current utilities (electric, water, gas bill only); proof of residence

Application Process: Walk-in between 9:00 am and 12:00 pm

Language Options: Spanish speakers available

Limits: Clients may receive food once every 3 months

Website: www.gscweb.org

GOOD SHEPHERD LUTHERAN CHURCH FOOD PANTRY

2620 W. Grauwlyer Rd., Irving, TX 75061

T. 972.790.2121

F. 972.790.2121

Services Offered: Food only

Hours: Saturday mornings 9:30 am – 12:30 pm

Eligibility Requirements: Clients must be Irving residents

Clients Must Bring: Proof of Irving address; ID for all household members

Application Process: Walk-in

Language Options: Spanish speakers usually available

Limits: Clients may receive food up to three times with at least a month between each visit

Website: www.gslcirving.com

Email: mail@gslcirving.com

GRAND PRAIRIE FOOD AND CLOTHING ASSISTANCE CO-OP

118 N.E. 4th St., Grand Prairie, TX 75050

T. 972.264.8540

F. 972.264.6920

Services Offered: Food; clothes; rent and utilities assistance; prescriptions; gasoline vouchers

Hours: Tue – Fri 9:00 am – 11:30 am (June, July, August, Mon – Thu 9:00 am – 11:30 am)

Eligibility Requirements: 75050, 75051, 75052, 75053, 75054

Clients Must Bring: Picture ID for self; SS for self and spouse; BCs for children; proof of address

Application Process: Walk-in

Language Options: English and Spanish

Limits:

- Clients may receive food and clothing 3 times per year. Emergency exceptions possible
- Clients may receive financial assistance once in 12 months

GRAND PRAIRIE UNITED CHARITIES

1417 Densman St., Grand Prairie, TX 75051

T. 972.262.2014

F. 972.262.4994

Services Offered: Food Pantry, Rent/Mortgage/Shelter, Utility Assistance (electric, gas, water), Prescription, Info & Referrals

Hours: Mon – Fri 9:00 am – 3:00 pm (Last sign-in at 1:00 p.m.).

Eligibility Requirements: Grand Prairie resident

Clients Must Bring: Picture ID's for all adult household members, Social Security Cards for all members of the household, Proof of Income for the past 30 days, Proof of residency (lease or mortgage statement)

Application Process: Walk-ins taken for food or medicine; appointments necessary for rent/mortgage/utility assistance

Language Options: Spanish speakers available

Limits:

- Clients may receive food once every 30 days
- Clients may receive financial assistance once every 12 months

Referrals: Refer client by making a phone call and with information about client's situation

Website: www.gpuc.org

Email: unitedcharities@sbcglobal.net

HIGHLAND OAKS CHURCH OF CHRIST—CARING AND SHARING

10805 Walnut Hill Lane, Dallas, TX 75238

T. 214.342.6040

F. 214.342.6043

Services Offered: Food; clothes

Hours: Mon, Tue, Thu 12:00 pm – 4:00 pm (food only); Wed 12:00 pm – 4:00 pm (food and clothes; need appt)

Eligibility Requirements: 75238, 75243

Clients Must Bring: Picture ID for self; proof of address (lease) listing all in household; proof of income for household

Application Process: Walk-ins taken during the day for clients who want help with food; Appointments required for clothes on Wed afternoon and for food and clothing during evening hours

Language Options: Spanish speakers sometimes available

Limits:

- Clients may receive help with food once every 3 months
- Clients may receive help with clothing once every 6 months

Website: www.hocc.org/Pages/About_HOCC/Caring_and_Sharing.html

HOLY CROSS SPECIAL FUND

4906 Bonnie View, Dallas, TX 75241

T. 214.376.2560

F. 214.375.2737

Services Offered: Food**Hours:** Mon, Wed, Fri 10:00 am – 1:00 pm**Eligibility Requirements:** 75216, 75241; homeless clients are served**Clients Must Bring:** Picture ID with zip code, proof of income (including benefits); proof of address (utility bill, lease agreement, etc.), social security cards for all in household**Application Process:** Walk-ins for homeless clients; clients in zip codes must make appointment**Language Options:** Spanish speakers sometimes available**Limits:** Clients may receive food 6 times a year**HOLY TRINITY CATHOLIC CENTER**

3826 Gilbert Ave., Dallas, TX 75219

T. 214.521.3719

F. 214.521.3724

Services Offered: Food; referrals; Christmas Angel Program for children; food stamp application; income tax preparation referral**Hours:** Tue – Thu 9:00 am – 12:00 pm; Sat 10:00 am – 1:00 pm**Eligibility Requirements:** 75204, 75205, 75209, 75219, 75226, 75235**Clients Must Bring:** Photo ID; BCs for all children; proof of income; original utility bills; current lease**Language Options:** Spanish speakers available**Limits:**

- Clients may receive food assistance once a month
- Seniors or disabled persons may receive food assistance every 2 weeks

HOPE'S DOOR

860 Ave F. St. #100, Plano, TX 75074

T. 972.422.2911

24 Crisis Line 972.422.7233

F. 972.423.4154

Services Offered: Shelter for abused women and their children; counseling for victims and perpetrators**Hours:** Hotline and shelter: 24 hours every day of the week; Counseling for victims: Mon – Thu 8:00 am – 5:00 pm; Counseling for perpetrators: Mon – Sat 8:00 am – 5:00 pm;**Eligibility Requirements:** Client must be an abused woman**Application Process:** Client should call hotline**Language Options:** Spanish speakers available**Limits:** Clients may stay at the shelter for up to 30 days**Website:** www.hopesdoorinc.org**Email:** info@hopesdoorinc.org

HOUSING CRISIS CENTER

4210 Junius St., Dallas, TX 75246-1429

T. 214.828.4244

F. 214.466.7209

Services Offered: Limited short/long term transitional housing programs for individuals with mental health or substance abuse issues or for homeless families with children; permanent housing programs for veterans and their families; landlord/tenant law workshops every Wednesday at 5:30 pm; telephone counseling for tenant/landlord issues.

Office Hours: Mon – Fri 9:00 am – 5:00 pm; Spanish speaking appts. Mon 9:00 am -1:00 pm, Wed 10:00 – 4:00 pm.

Application Process: Rental (no mortgages) and utility assistance by appointment only. Walk-ins for housing programs will be given an application and contacted later.

Language Options: Spanish translator available on Mondays and Wednesdays as shown above.

Limits:

- One month's rent or utility payment decided on an individual basis
- Limit for short term transitional housing is 120 days
- Limit for long term transitional housing is 2 years
- No limits for telephone counseling or legal workshop.

Requirements: For financial assistance for rent and utilities: Clients must have a proven financial emergency in the last 30-60 days; have income to pay their bills in the month following; Current Picture ID and Social Security cards for all family members; Proof of income from employment or award letter; apartment/housing lease; utility bill and disconnect notice for utility assistance. Clients can also receive short term case management.

Website: www.hccdallas.org

Email: hccdallas@hccdallas.org

HUMAN RIGHTS INITIATIVE OF NORTH TEXAS

2801 Swiss Ave, Dallas, TX 75204

T. 214.855.0520

Services Offered: Free legal services for immigrants who have been victims of violence in US or abroad; Assistance in asylum cases; Help for immigrant children who have been abused or neglected

Hours: Mon – Fri 9:00 am – 12:00 pm, 1:00 pm – 5:00 pm

Application Process: Call to make appointment

Language Options: Some Spanish speakers available

Website: www.hrionline.org

INTERFAITH HOUSING COALITION

5600 Ross Ave, Dallas, TX 75372-0206

T. 214.827.7220 Ext. 100

F. 214.451.3198

Services Offered: Home & Hope Transitional Living Program: A transitional housing program for working poor families who are homeless and willing to work toward long-term self-sufficiency. Services include: housing, job search and career planning, vocational training and GED assistance, financial literacy training and budget mentoring; after school and summer camp that provide tutoring for children grades K-6; teen program for grades 7-12; counseling for all ages.

Hours: Mon – Fri 9:00 am – 5:00 pm

Home & Hope Eligibility Requirements:

- Clients must be 18 years of age or older
- Clients must have legal custody of all children
- No infants younger than 8 weeks
- May not have a criminal history of a sexual or violent nature
- Client must have been drug free for 1 year and in recovery

Home and Hope Clients Must Bring: Adults will need their picture ID, Social Security Card and BC; children's Social Security Cards, BC and shot records.

Application Process: Applicants complete initial screening for eligibility. Eligible applicants only are scheduled for application completion and in-office interview.

Language Options: English

Program Length: Program duration varies. Average length of stay is 7-12 months.

Website: www.interfaithhousingcoalition.org

Email: lflowers@ihcdallas.org

IRVING CARES

440 South Nursery Rd. Suite 101, Irving, TX 75060

T. 972.721.9181

Mailing: PO Box 177425, Irving, TX 75017-7425

F. 972.438.7345

Services Offered: Food pantry; limited rent and utilities assistance; employment services; patient transportation program

Hours: Mon – Fri 9:00 am – 3:30 pm

Eligibility Requirements: Client must be Irving resident; for financial assistance, client must have lived in Irving for 6 months and in specific location for 3 months; client needs to have earned income (can be Social Security, worker's comp etc)

Clients Must Bring: Picture ID; SS card for all in household

Application Process: Walk-in for food; telephone screening required financial assistance

Language Options: Spanish speakers available

Limits:

- Clients may receive food 6 times per year
- **Website:** www.irvingcares.org

JEWISH FAMILY SERVICES

5402 Arapaho Rd., Dallas, TX 75248

T. 972.437.9950

F. 972.437.1988

Services Offered: Food; job counseling services including: Job Resource Center, Networking Group, Employment Resource Group, career workshops

Hours: Mon, Tue, Wed 8:30 am – 8:00 pm; Thu 8:30 am -6:00 pm; Fri 8:30 am – 5:00 pm; food pantry: Tue, Thu, Fri by appointment; Job Resource Center: Mon – Fri 9:00 am – 3:00 pm, Tue 6:00 pm – 8:00 pm; Job Resource Center: Mon – Fri 9:00 am – 3 pm; Employment Resource Group: 2nd Tue each month, 7:00 pm; call for Networking Groups

Eligibility Requirements: Food and financial restricted by zip code; call to determine eligibility

Clients Must Bring: Picture ID and SS cards for self and all in household; lease agreement; utility bill; proof of income

Application Process: Appointments required

Language Options: Spanish speakers available

Limits:

- Clients may receive food once a month
- Clients may receive financial assistance once a year

Website: www.jfsdallas.org

Email: info@JFSDallas.org

LADIES CHARITY OF DALLAS

2710 Samuel Blvd., Dallas, TX 75223

T. 214.821.5775

F. 214.821.5713

Services Offered: Food; clothes; rent and utilities assistance; medical costs; some household goods

Hours: Emergency assistance: Mon – Fri 9:30 am – 12:30 pm; thrift store: Mon, Tue, Thu, Fri 9:30 am – 3:00 pm, no Saturday

Eligibility Requirements: Client must be referred by a social services agency

Clients Must Bring: Picture ID or SS card

Application Process: Social service agency should call Ladies of Charity to refer client and set up time to come in

Language Options: Spanish speakers might be available

Limits:

- Clients may receive help with clothing every 6 months
- Clients may receive rent and utilities assistance once a year
- Help with food will vary for each client

LANCASTER OUTREACH CENTER

1120 Randlett St., Lancaster, TX 75146

T. 972.227.0138

F. 972.227.5117

Services Offered: Food; utility assistance; mortgage foreclosure prevention program; job skills and job placement program; vouchers for clothes, furniture and appliances; mental health counseling; case management services; information and referral services; Christmas toy program; school supplies; thrift store. All services are free with exception of the Counseling Center which charges a small sliding scale fee based on family size and income

Hours: Mon – Fri 9:00 am – 1:00 pm; Thrift Store: Mon – Fri 9:00 am – 4:30 pm, Sat 9:00 am – 1:00 pm; Counseling Center: by appointment only

Eligibility Requirements: Lancaster, Wilmer and Hutchins: 75134, 75141, 75146, 75172

Clients Must Bring: Picture ID for self; SS cards for self and all in household; proof of income, lease or mortgage statement; utility bill

Application Process: Walk-ins for food; appointments for financial assistance and counseling

Language Options: Spanish speaker is available

Limits:

- Clients may receive financial assistance once per 12 month period
- Clients may receive food 4-12 times per year, based on family size, income, and age

Website: www.l-o-c.org

Email: info@l-o-c.org

THE MAGDALEN HOUSE

1302 Redwood Circle, Dallas, TX 75218

T. 214.324.9261

F. 214.324.5299

Services Offered: A 14-day non-medical detox program that provides women addicted to alcohol a safe place to withdraw and introduces them to a 12-step recovery program.

Hours: every day 9:00 am – 9:00 pm

Eligibility Requirements: Client must be a woman who desires to be sober; client must have consumed alcohol within past 72 hours; Magdalen House serves all women from all states.

Clients Must Bring: Picture ID; 3-4 outfits; no alcohol products; small amount of cash for payphone privileges and vending machines

Application Process: Client must call first for intake screening process; no walk-ins taken

Language Options: No Spanish speakers available

Website: www.magdalenhouse.org

Email: themagdalenhouse@sbcglobal.net

MARTIN LUTHER KING, JR. COMMUNITY CENTER

2922 MLK Jr. Blvd., Room 135, Dallas, TX 75215

For Appts. 214.670.8416

T. 214.670.8442

F. 214.670.8522

Services Offered: Food; rent and utilities assistance; counseling and referral services; educational programs (computer technology program, GED); Thanksgiving baskets; Christmas toys

Hours: Mon – Fri 8:00 am – 5:00 pm; for appointments, call Mon or Wed 9:00 am – 11:00 am

Eligibility Requirements: Clients must live in the City of Dallas

Clients Must Bring: Current Texas ID for self and all adults in household; SS cards for all in household; proof of income; bill for which assistance is needed; proof of emergency need (eviction or termination notice); lease agreement; receipts for other expenses

Application Process: Client to call in advance to make appointment; the appointment line opens at 9:00 am; appointments take place on Mon and Wed. Appointments are scheduled 2 days out.

Language Options: No Spanish speakers available

Limits: Clients may receive services from MLK Jr. Community Center or West Dallas Multipurpose Center only once per year

MESQUITE CHURCH OF CHRIST FOOD PANTRY

217 S. Locust, Mesquite, 75149

T. 972.329.6866

F. 972.288.1292

Services Offered: food

Hours: Tue, Wed, Thu 10:00 am -2:00 pm

Eligibility Requirements: 75041, 75042, 75043, 75087, 75088, 75089, 75114, 75126, 75142, 75149, 75150, 75159, 75160, 75161, 75180, 75181, 75182

Clients Must Bring: Picture ID; proof of address (utility bill or lease)

Application Process: Walk-in

Language Options: Spanish speakers available

Limits: Clients may return for food once a month

MESQUITE SOCIAL SERVICES

1035 Military Pkwy., Mesquite, TX 75149

T. 972.285.3000

F. 972.216.1470

Services Offered: Individuals in short-term crisis. Proof of crisis is required. Food, rent, utility assistance (TXU, Direct Energy, Reliant, City of Mesquite Water, District # 6 water, and Atmos gas), and budget counseling

Hours: Pantry Hours: Mon – Fri 8:30 am – 1:00 pm; Other: Mon – Fri 8:00 am – 4:00 pm

Eligibility Requirements: Mesquite, Balch Springs, Seagoville (TXU & Atmos only), Sunnyvale

Clients Must Bring: Requirements for financial assistance discussed during appointment-making process. Food Pantry – SS cards for all in household, picture ID, proof of residence.

Application Process: Financial assistance calls Fri from 8:30 – until booked; walk-ins for food

Language Options: Spanish speakers sometimes available

Limits: Call for guidelines or check on website at www.mesquitesocialservices.org

Website: www.mesquitesocialservices.org

METHODISM'S BREADBASKET

6211 East Grand Ave., Dallas, TX 75223

(housed in St. Luke's Community Life Center)

T. 214.887.3926

F. 214.821.3791

Services Offered: Food; clothes

Hours: Tue, Thu 10:00 am – 12:00 pm, 1:00 pm – 2:45 pm

Eligibility Requirements: 75206, 75210, 75215, 75217, 75218, 75223, 75227, 75228, 75253

Clients Must Bring: Picture ID and SS cards for self and all in household; current proof of address (proof must be from current month); check stubs for the past pay period; disability verification (if disabled)

Application Process: Walk-ins taken Tue, Thu

Language Options: English only

Limits: Clients may receive food and clothes once every month

Website: www.methodismbreadbasket.org

METROCARE SERVICES

1340 River Bend Dr., Dallas, TX 75247
(call for other locations)

T. 214.743.6188
F. 214.905.9245

Services Offered: Metrocare provides services and support for children and adults dealing with mental illness and/or developmental disabilities. Early childhood intervention; transitional and permanent housing; hospital transition services; service coordination; vocational training; supported employment; psychiatric evaluation; behavioral interventions; treatment for foster care, family preservation, autism services, medication monitoring; onsite pharmacy services; rehabilitation services; housing services and assistance; intensive outpatient services

Hours: Mon – Fri 8:00 am – 5:00 pm

Eligibility Requirements: Services all of Dallas County; call for further requirements

Clients Must Bring: Photo ID; proof of residence, proof of income and insurance if applicable

Application Process: Walk-ins and appointments

Language Options: Spanish speakers available

Limits: Clients may stay in the transitional housing program for up to 4 months

METROCREST SOCIAL SERVICES

13801 Hutton Dr., Suite 150, Farmers Branch, TX 75234

T. 972.446.2100
F. 214.694.2171

Services Offered: Short term emergency assistance includes: rent, utilities, some medical assistance; employment program, thrift store, food pantry, and food stamp sign-up

Hours: Mon – Fri 8:00am – 5:00pm; Sat 9:00am – 1:00pm

Eligibility Requirements: Residents of Carrollton, Farmers Branch, Addison, Coppell, 75287 in Denton County

Clients Must Bring: Picture ID or Birth Certificate for all in household, proof of address (lease or mortgage), and proof of income

Application Process: Appointments preferred; walk-ins taken (call to confirm priority and need)

Language Options: Spanish speakers available

Website: www.metrocrestsocialservices.org

MOSAIC FAMILY SERVICES

4144 N. Central Expy Suite 530, Dallas, TX 75204

T. 214.821.5393

24-H Hotlines:

Domestic Violence: 214.823.4597

Human Trafficking: 214.823.1911

Shelter: 214.823.4434

F. 214.821.0810

Services Offered: Case management, legal services, and transitional housing for immigrants and refugees who are victims of domestic violence and human trafficking; Counseling program for all; HIV early intervention case management program; Youth substance abuse prevention program

Hours: Shelter: 24/7; Office: Mon – Fri 9:00 am – 5:00 pm; Weekends as needed

Eligibility Requirements: HIV early intervention and Youth substance abuse prevention program clients must live in Dallas County

Clients Must Bring: Call to find out

Application Process: Call for appointment

Language Options: Multilingual, 26 languages available

MT. OLIVE LUTHERAN CHURCH FOOD PANTRY

3100 MLK Boulevard, Dallas, TX 75215

T. 214.428.2892

F. 214.428.2892

Services Offered: Food; snack packs for homeless

Hours: Wednesdays, 11:00 am – 2:00 pm

Eligibility Requirements: 75210, 75215

Clients Must Bring: Valid ID; proof of address; proof of income; (no credentials are needed for the homeless); SS cards for everyone in the household needing assistance

Application Process: Must call for appointment

Language Options: Limited Spanish speakers

Limits: Clients may receive food once a month for 3 months and then must stop services for 3 months before being eligible for 3 more months of service.

MT. TABOR BAPTIST CHURCH

3700 Simpson Stuart Rd, Dallas, TX 75241

T. 972.225.1704

F. 972.225.4811

Services Offered: Food; clothes

Hours: Food Pantry Wed, Thu 10:00 am – 12:00 pm; Clothes Closet: 3rd Saturday of each month, 10:00 am – 2:00 pm

Eligibility Requirements: 75241, 75141

Clients Must Bring: Proof of address; proof of dependants

Application Process: Walk-in for food and clothes

Language Options: No Spanish speakers available

Limits:

- Clients may receive food 6 times per year (once a month for 1 year)
- There are no set limitations for receiving clothes

Website: www.mttaborbc.org

NETWORK OF COMMUNITY MINISTRIES (RICHARDSON NETWORK)

741 S. Sherman St., Richardson, TX 75081

T. 972.234.8880

F. 972.234.8892

Services Offered: Food; clothes; rent and utilities assistance; adolescents'/children's clinic; prescriptions; counseling; dental referrals; senior citizen aid

Hours: General Hours: Mon – Thu 9:00 am – 6:00 pm, Fri 9:00 am – 12:00 pm; Adolescents' and Children's Clinic: Mon & Wed 6:00 pm – 8:00 pm during the school year (must make appt. through school counselor)

Eligibility Requirements: 75042, 75044, 75080, 75081, 75082, 75083, 75231, 75238, 75240, 75243, 75248, 75251, 75252, 75254

Clients Must Bring: Appointment phone call will clarify necessary documentation; usually picture ID and SS cards for self and for all in household; proof of address

Application Process: Appointment required

Language Options: No Spanish speakers available; appointment must be made in English; clients may bring an adult translator

Limits: No set limits for assistance; each case taken on an individual basis

Website: www.thenetwork.org

NEW BEGINNING CENTER

218 N. 10th St., Garland, TX 75040

Outreach T. 972.276.0423

24-hour hotline 972.276.0057

F. 972.278.4178

Services Offered: Emergency shelter for families who are victims of domestic violence; 24-hour hotline; counseling services for children, adolescents, and adults; legal advocacy; emergency food and clothing for clients; Battering Intervention and Prevention Program (BIPP requires a small fee payment)

Hours: General Hours: Mon – Thu 9:00 am – 9:00 pm, Fri 9:00 am – 5:00 pm; shelter and hotline: open 24 hours a day/7 days a week

Eligibility Requirements: Client must be a victim of domestic violence

Clients Must Bring: No documentation or ID is required but is recommended

Application Process: Appointment preferred; walk-ins taken on a crisis basis only

Language Options: Spanish speakers available

Limits: Clients may stay in the shelter for a maximum of 30 days

Website: www.newbeginningcenter.org

NEXUS RECOVERY CENTER

8733 La Prada Drive, Dallas, TX 75228

T. 214.321.0156

F. 214.321.3096

Services Offered: Nexus serves low income women age 13 and older who are addicted to drugs and alcohol, along with their accompanying children. Clients served come from Dallas, Collin, Ellis, Kaufman, Rockwall, Ellis, Hunt, and Navarro counties. Please call for more information on their programs.

Hours: Admissions hours are Mon – Fri 8:00 am – 6:00 pm

Eligibility Requirements: Most insurance plans are accepted and many clients are eligible for government support such as NorthSTAR and Medicaid; will accept pregnant women and women with children outside of areas serviced

Clients Must Bring: Clients should call for appointment and be told what to bring; items usually consist of: picture ID (if available); proof of residency (required by NorthSTAR and DSHS); SS card (if available); proof of income (required by NorthSTAR and DSHS if client is employed)

Application Process: Clients should call 214.321.0156, ext. 3118 to make an appointment

Language Options: Spanish speakers available

Limits: Clients may return to Nexus after initial treatment; eligibility is on a case-by-case basis

Website: www.nexusrecovery.org

Email: info@nexusrecovery.org

NORTH DALLAS SHARED MINISTRIES

2875 Merrell Rd., Dallas, TX 75229

T. 214.358.8700

F. 214.358.8797

Services Offered: Food; clothes; rent and utilities (electric, gas, water) assistance; IDs and BCs; gas vouchers; bus tokens; eye exams and glasses; school supplies and school uniforms; job counseling; English as Second Language classes; Friday Food Basket Program for seniors 60+; People and Nutrition (PAN) site; assistance with CEAP applications for seniors and disabled; medical clinic for adults and children without insurance; women's clinic for breast exams and pap smears; emergency dental care for adults (see p. 33 for medical clinic info); income tax preparation

Hours:

Emergency Aid Center: Mon – Fri 9:30 am – 3:00 pm, Sat 9:00 am – 11:30 am,

Clothes Closet: Mon–Fri 9:30 am – 2:00 pm, Sat 9 am – 11:30 am

Eligibility Requirements: 75001, 75204, 75205, 75209, 75219, 75220, 75225, 75229, 75230, 75231, 75234, 75235, 75240, 75244, 75247, 75248, 75251, 75252, 75254, 75287;

job counseling services are open to all in the city of Dallas; all seniors are eligible for Friday Food Basket program

Clients Must Bring: Picture ID and SS cards for all in household; BCs for children not born in US; proof of address; proof of income; phone number of employer; receipts of recent expenses; utility bills; late notice from landlord

Application Process: Walk-in

Language Options: Spanish speakers sometimes available

Limits:

- Clients may receive food 3 times in a six month period
- Clients may receive clothing 3 times in a 12 month period
- Clients may receive financial assistance once in a 12 month period

Website: www.ndsm.org

Email: admin@ndsm.org

OAK CLIFF CHURCHES FOR EMERGENCY AID

6000 S. Hampton Rd., Dallas, TX 75232

T. 214.943.7757

Mailing: PO Box 3923, Dallas, TX 75208

F. 214.943.4022

Services Offered: Food; rent and utilities assistance; prescription payments; gas vouchers; school supplies; referrals

Hours: Mon – Fri 9:30 am – 12:30 pm (clients should be in by 11:00 am)

Eligibility Requirements: 75203, 75208, 75211, 75212, 75216, 75224, 75232, 75233, 75236, 75237, 75241, 75249

Clients Must Bring: Up-to-date Texas ID or DL for self; recent proof of address (lease or utility bill)

Application Process: Walk-in or agency referral

Language Options: Spanish speakers mostly available

Limits: Number of visits determined by individual need

OUR DAILY BREAD (Community Outreach Connection, Inc.)
6960 S. Polk St. Dallas, TX 75232

T. 214.371.2633
F. 214.372.2454

Services Offered: Food; clothes

Hours: Mon 10:00 am – 2:00 pm, Wed 5:00 pm – 7:00 pm, Fri 8:00 am – 12:00 pm, Sat 10:00 am – 1:00 pm (clients must arrive 15 minutes before closing to receive service)

Eligibility Requirements: 75216, 75224, 75232, 75237, 75241

Clients Must Bring: TX ID or driver's license for adults; Green Card (if necessary); proof of address, proof of income, for children BC, Medicaid, and/or school records

Application Process: Walk-in

Language Options: No Spanish speakers available; translation assistance can be provided

Limits:

- Seniors and disabled clients may receive food and clothing once a month
- Other clients may receive food and clothing once a month for three months, then services are provided once a quarter

OUR FRIENDS PLACE

2501 Oak Lawn Ave Suite 500, Dallas, TX 75219

T. 214.520.6268
TLC T. 214.826.7383
F. 214.526.6219

Services Offered: Transitional Living Center (TLC) for young women ages 18-24 who are not yet pregnant or parenting; must be willing to obtain a job and continue education; each have their own bedroom in a shared apt. living situation; receive ongoing case management: life & job skills training, employment assistance, assistance in enrolling in education or vocational program; each young woman pays 25% of her income for rent and 10% for a deposit/savings account; young women are responsible for their own food, clothing, and personal care items; may remain as long as they are meeting program expectations, progressing in education, and are employed.

Hours: Office: Mon – Fri 9:00 am – 4:30 pm

Eligibility Requirements: Young women ages 18-24; must be able to be legally employable in US and willing and able to enroll in an education or vocational program; must be able to pass a drug test and not be pregnant or parenting.

Clients Must Bring: Picture ID, SS card, birth certificate

Application Process: No walk-ins; call in to complete phone application, followed by face-to-face assessment scheduled at office; move-in must occur within a week of acceptance.

Language Options: English only

Website: www.OurFriendsPlace.org

Email: info@OurFriendsPlace.org

PATHWAY OF LIFE CHURCH FOOD PANTRY

8510 Military Pkwy, Dallas, TX 75227

T. 214.275.7284

F. 214.275.8835

Services Offered: Food

Hours: 1st and 3rd Sat of each month 9:00 am – 12:00 pm

Eligibility Requirements: 75149, 75217, 75227, 75228

Clients Must Bring: Picture ID; proof of address; BCs, school ID, or SS for children; proof of income (includes section 8, food stamps, unemployment etc.)

Application Process: Walk-in

Language Options: Spanish speakers sometimes available

Limits:

- Clients are allowed food once a month

PROMISE HOUSE

224 W. Page, Dallas, TX 75208

T. 214.941.8578

F. 214.941.8670

Services Offered (youth shelter): 24 hour emergency/crisis intervention; on site DISD school for youth; therapeutic groups; psychiatric services; recreational programs, case management and positive incentive

Hours: Shelter Hours: 24 hours a day/7 days a week, intake between the hours of 8:00 am and 5:30 pm when possible; Office Hours: Mon – Fri 8:30 am – 5:30 pm

Eligibility Requirements: For youth shelter, need to be 10 – 17 years old; runaway/homeless/serious family conflict; voluntary entrance with parental consent; unless in CPS custody, legal guardian must participate

Application Process: Walk-in basis for shelter

Language Options: Spanish speakers available

Limits: Clients may stay in shelter for up to 30 days; if suicide attempt in last 30 days and serious violence problems, client will be referred for psychiatric evaluation

Website: www.promisehouse.org

RECONCILIATION OUTREACH

4311 Bryan St., Dallas, TX 75204

T. 214.545.6500

F. 214.545.6525

Services Offered: Shelter; food; clothes; employment opportunities; after-school tutoring; summer programs; day camps; housing for homeless/needy men and women

Hours: Mon – Thu 9:00 am – 5:00 pm, closed Friday

Eligibility Requirements: No violent crimes, no sex offenders

Clients Must Bring: Texas ID; SS cards for self and all in household

Application Process: Walk-ins taken; appointments preferred

Language Options: No Spanish speakers available

Limitations: Men & women 18 & older

Website: www.rodallas.org

RESOURCE CENTER OF DALLAS

2701 Reagan St., Dallas, TX 75219-0869

T. 214.528.0144

F. 214.522.4604

Services Offered: Hot meals; food pantry; insurance assistance; dental; blood work; drug trials; education; Bohnett Cyber Center, computer access (open to public)

Hours: Mon – Fri 9:00 am – 9:00 pm; Sat 9:00 am – 5:00 pm; Sun 12:00 pm – 5:00 pm

Eligibility Requirements: Clients must be HIV positive to qualify for assistance.

Clients Must Bring: Proof that HIV positive; proof of address; proof of income; referral documents from caseworker.

Renewing Clients Must Bring: Photo ID; current proof of address; current proof of income.

Application Process: No appointment necessary. Client Services sees new clients Mon – Fri 9:00 am – 3:30 pm and renewing clients Mon – Thu 9:00 am – 3:30 pm.

Language Options: Spanish speakers available

Website: www.rcdallas.org

RICHARDSON EAST CARE CORPS

1504 East Campbell Rd., Richardson, TX 75081

T. 972.231.8231

F. 972.231.5660

Services Offered: Food; rent and utilities assistance; Christmas toys children 16 and younger

Hours: Financial Appts: Mon, Wed 12:00 pm – 1:30 pm; Food (Walk-ins): Tue – Thu 12:00 pm – 2:30p, Wed 6:30 pm – 7:30 pm

Eligibility Requirements: 75042, 75044, 75080, 75081, 75082, 75240, 75243, 75248, 75254

Clients Must Bring: Picture ID for self; SS cards for all in household; proof of address; copy of lease for rental assistance; copy of utility bill for utility assistance; last pay stub

Application Process: Financial appointments required

Language Options: No Spanish speakers available; client should bring a translator if needed

Limits:

- Clients may receive food every 30 days
- Clients may receive financial assistance every 12 months or twice in 5 years

Website: www.carechurch.org

Email: carecorps@carechurch.org

SALVATION ARMY—CARR P. COLLINS SOCIAL SERVICE CENTER

5302 Harry Hines Blvd., Dallas, TX 75235

Mailing: PO Box 35928, Dallas, TX 75235-0928

T. 214.424.7000

F. 214.424.7123

Services Offered: Food; clothes; financial assistance with rent, mortgage and utilities

Hours: Shelter: open 24 hours a day, 7 days a week; Shelter Intake hours: Daily 4:00 pm – 7:00 pm; Social Service office hours: Mon – Fri 8:00 am – 4:00 pm; Financial Assistance hours: Mon – Fri 8:00 am – 11:30 am; financial assistance: appointments made Mon – Fri 8:30 am – 4:30 pm; Food Pantry hours: Mon – Fri 1:00 pm – 3:30 pm (or until all slots are filled)

Clients Must Bring: Picture ID for all household members; proof of all household income; proof of address (mortgage or lease agreement only)

Eligibility Requirements: Clothing is only given to victims of domestic violence, fire, flood, or individuals who have been released from incarceration within the last 30 days. Services all of Dallas County excluding Garland and Irving residents (see Garland Salvation Army and Irving Salvation Army for assistance). Substance Abuse Program accepts court ordered referrals only

Application Process: Walk-ins taken; appointments necessary for financial assistance

Language Options: Spanish speakers available

Limits:

- Clients may receive food once every month
- Clients may receive financial assistance once every 12 months
- Call for information regarding shelter limitations

SALVATION ARMY—GARLAND

451 W. Ave. D, Garland, TX 75040

Mailing: PO Box 461927, Garland, TX 75046-1927

T. 972.272.4531

F. 972.276.2766

Services Offered: Food; rent and utilities assistance; legal clinic; after school program; Angel Tree at Christmas

Hours: Mon, Wed, Thu, Fri 9:00 am – 3:00 pm (closed for lunch; no interviews on Tuesday)

Eligibility Requirements:

- Garland resident to receive food or be in zip codes 75030, 75040, 75041, 75042, 75043, 75044, 75046, 75047, 75048, 75049, 75088, 75089
- Client must be a resident of the City of Garland for rent. Some services are available to zip codes listed above.

Clients Must Bring: Picture ID and SS cards for self and all in household; proof of income; copy of electric bill; lease

Application Process: Walk-ins taken for food and all other assistance

Language Options: Spanish speakers available

Limits:

- Clients may receive food once every 4 months
- Clients may receive financial assistance every 12 months

SALVATION ARMY—IRVING

250 E. Grauwlyer Rd., Irving, TX 75061
(corner of Britain and Grauwlyer)

T. 972.438.6553
F. 972.554.8123

Mailing: PO Box 154426, Irving, TX 75015-4426

Services Offered: Food; rent assistance; child development center; community center

Hours: General Hours: Mon – Fri 9:00 am – 12:00 pm, 1:00 pm – 4:00 pm; Food pantry by appointment: 972.554.1644

Clients Must Bring: Picture ID for self; BCs or SS cards for all in household; proof of income; lease agreement; most recent bill from residence; receipts for all out of pocket expenses, 2 check stubs

Application Process: Appointment necessary

Language Options: Spanish speakers sometimes available

Limits:

- Clients may receive food once every 3 months
- Clients may receive financial assistance once a year

SALVATION ARMY LEWISVILLE

206 Main St., Lewisville, TX 75057

T. 972.353.9400
F. 972.353.2386

Services Offered: Food; utilities assistance; rental assistance; assistance with SNAP/Medicaid/TANF Applications; clothing

Hours: Food: Mon – Fri 9:00 am – 4:00 pm; lunch is served Mon – Fri 12:00 pm – 1:00 pm; utilities by appointment only during certain hours

Eligibility Requirements: Call for information

Clients Must Bring: Driver's license; SS card; Matricula card; proof of age; proof of residence

Application Process: Appointment needed for utilities assistance, rent and first time for food

Language Options: Spanish speakers available

Limits:

- Clients may receive food every 30 days
- Clients may receive utilities once a year

SALVATION ARMY—PLANO SERVICE CENTER

3528 E. 14th St., Plano, TX 75074

T. 972.423.8254

F. 972.509.5319

Services Offered: Food; limited rent and utilities assistance on an emergency basis; counseling services

Hours: General Hours: Mon – Fri 9:00 am – 4:00 pm; Food Pantry: Mon – Fri 1:00 pm – 2:45 pm

Eligibility Requirements: Client must live in Southern Collin County

Clients Must Bring: Clients seeking help with food: ID for self, SS cards and/or BCs for all in household; clients seeking financial assistance: ID for self, SS cards and/or BCs for all in household, proof of income, lease agreement, late notice, documentation of emergency situation

Application Process: Walk-ins taken for food pantry; appointments needed for financial assistance

Language Options: Spanish speakers available

Limits:

- Clients may receive food assistance once every 30 days
- Clients may receive financial assistance once a year

SALVATION ARMY OAK CLIFF

1617 West Jefferson Blvd, Dallas, TX 75208

T. 214.941.5911

F. 214.941.9146

Services Offered: Food; senior program; after school program; summer day camp

Hours: Mon-Fri 9:00 am – 6:00 pm (12:00 pm – 1:00 pm closed for lunch)

Eligibility Requirements: Call for appointment

Clients Must Bring: Valid picture ID

Application Process: Appointment only

Language Options: Spanish speakers available

Limits: Clients may receive food every 3 months

THE SAMARITAN INN

1710 N. McDonald, McKinney, TX 75071

T. 972.542.5302
Admin # 972.632.1290
F. 972.569.9988

Services Offered: Short term program of self sufficiency (helps clients move out of the shelter once securing both income and housing) for men, women, and families; thrift store

Hours: Intake hours: Sun – Sat 11:00 am – 2:00 pm; Office hours: Mon – Fri 8:00 am – 5:00 pm

Eligibility Requirements: No active drug use; client cannot have a violent criminal history; client must be able to search for and maintain employment

Clients Must Bring: Government-issued picture ID card, SS card

Application Process: Walk-in or referral; clients may also call ahead

Language Options: Spanish speakers available

Limits: Maximum time in shelter is determined on an individual basis but the average is 90 days

Website: www.thesamaritaninn.org

Email: info@thesamaritaninn.org

SHARED HOUSING CENTER

402 N. Good Latimer, Dallas, TX 75204

T. 214.821.8510
F. 214.828.1499

Services Offered: Transitional housing for older adults and homeless single parent families; Homeshare program; counseling

Hours: Office Hours: Mon – Thu 9:00 am – 5:00 pm; Applications: Mon – Thu 9:00 am – 4:00 pm

Eligibility Requirements: Homeshare program for those over 21; for transitional housing: women must be at least 21, no felonies, no pregnant women, single parent families can have no more than 3 children, and children cannot be older than 10; serves all of Dallas County

Clients Must Bring: Clients should call to be told what to bring (generally bring photo ID and social security number)

Application Process: Clients should call for an interview

Language Options: Spanish speakers are available

Limits: Individuals/families can stay in transitional housing program for one year

Website: www.sharedhousing.org

Email: info@sharedhousing.org

SHARING LIFE COMMUNITY

3544 E. Emporium Circle, Mesquite, TX 75150

T. 972.285.5819

F. 972.285.0329

Services Offered: Food; clothes; furniture and household items; limited financial assistance for rent, utilities (TXU, Atmos), prescription, and child care; financial literacy programs; computer training; job skills readiness; Outreach programs: school supplies, education and health fairs, Thanksgiving Basket Distribution, Holiday Fair; senior commodity distribution

Hours: Walk-in: Tue – Thu 9:00 am – 3:00 pm, Thu 6:00 pm – 8:00 pm; Friday senior citizens only 9:00 am – 3:00 pm, food assistance by appointment Mon 9:00 am – 11:00 am; Sat 9:00 am – 12:00 pm

Eligibility Requirements: 75043, 75126, 75149, 75150, 75159, 75180, 75181, 75182, 75217, 75227, 75228, 75253

Clients Must Bring: Picture ID; proof of address; proof of income

Application Process: Walk-in on Tue – Thu during designated hours; appointments Mon; Fri – Senior citizens only 9:00 am – 3:00 pm

Language Options: Spanish speakers available

Limits:

- Clients may receive food once a month
- Other services are usually determined on case by case basis

Website: www.sharinglifeoutreach.org

Email: sharinglife@aol.org

STEW POT OF FIRST PRESBYTERIAN CHURCH

1835 Young St., Dallas, TX 75201

T. 214.746.2785

F. 214.746.2791

Services Offered: Casework assistance; peer monitoring; clothing; mail services; identification cards; assistance with state identification, birth certificates and other vital records; dental clinic; AA/NA Meetings weekdays 10:30 am; personal grooming needs; eye and medical clinics: Representative Payee Services

Hours: Appointments are made at the front desk Mon, Wed, Thu, Fri 8:00 am – 3:45 pm, Tue 8:00 am – 2:45 pm; Closed each day 12:00 pm – 1:00 pm

Application Process: Appointments for assistance are made in person on a first come basis

Language Options: Spanish speakers sometimes available

Website: www.thestewpot.org

UNION GOSPEL MISSION

3211 Irving Blvd., Dallas, TX 75247

T. 214.637.6117

F. 214.634.8340

Services Offered: Shelter for homeless men which provides food; clothes; medical care; discipleship/rehabilitation; education and computer training; GED preparation; work experience; Bible studies; chapel services; transitional housing

Hours: Shelter: 24 hours a day/7 days a week; Intake at 1818 Corsicana (The Bridge): 7 days a week from 4:30 pm – 6:45 pm; Clothes: Tue, Thu, Sat 5:00 am and 6:00 pm

Eligibility Requirements: Homeless men

Clients Must Bring: SS card or some form of picture ID

Application Process: Clients should walk-in to intake office at 1818 Corsicana (The Bridge)

Language Options: Spanish speakers available

Limits: Clients may stay at shelter as long as necessary

Website: www.ugmdallas.org

UNION GOSPEL MISSION—CENTER OF HOPE

4815 Cass St., Dallas, TX 75235

T. 214.638.2988

F. 214.637.2790

Services Offered: Shelter for homeless women and their children providing food, clothes, access to primary medical care and tuberculosis screening; chapel services,; Bible study; Discipleship Program, includes: parenting skills, job skills, Christian living, Bible study, literacy and GED training, computer education, academic training, counseling, mentoring; Child Development Center

Hours: Mon – Fri 9:30 am – 12:00 pm, 1:00 pm – 4:00 pm; Sat & Sun 10:00 am – 2:00 pm

Eligibility Requirements: Homeless women or homeless women and their children

Clients Must Bring: All individuals must have a valid, government-issued photo ID and a social security card; women bringing children must provide proof of legal guardianship of their children. They must have a birth certificate and social security card for each child.

Application Process: Walk-in

Language Options: Currently do not have Spanish speakers available

Limits: Clients may stay in the shelter for a maximum of 90 days; no one under the influence of drugs and/or alcohol; no women who have been involved with domestic violence; individuals must bring prescribed medication for mental health that they have been taking for at least two weeks consecutively; no boys over the age of 14.

Website: www.ugmdallas.org

URBAN INTER-TRIBAL CENTER OF TEXAS

209 E. Jefferson Blvd., Dallas, TX 75203

T. 214.941.1050

F. 214.941.6537

Services Offered: Job counseling services; medical clinic; dental clinic; mental health and substance abuse counselor

Hours: Medical Clinic: Mon - Thu 8:00 am – 5:00 pm; Fri 8:00 am – 12:00 pm; Dental Clinic: Wed – Fri 8:00 am – 5:00 pm; Mental Health counselor—appointments preferred but walk-ins accepted

Eligibility Requirements: Clients must be Native American and must provide a Certificate of Degree of Indian Blood to receive assistance

Clients Must Bring: Picture ID for self; SS cards for all members of household

Application Process: Walk-ins taken or appointments for doctor

Language Options: No Spanish speakers available

URBAN LEAGUE OF GREATER DALLAS AND NORTH CENTRAL TEXAS

ADMINISTRATIVE—MAIN OFFICE SITE

4315 South Lancaster Rd., Dallas, TX 75216

T. 214.915.4600

F. 214.915.4601

GARLAND CENTER

Garland Housing Authority Building
210 Carver St. #102 B, Garland, TX 75040

T. 214.413.1720

F. 972.276.5594

IRVING COMMUNITY CENTER

1425 W. Pioneer Dr. Suite 230, Irving, TX 75061

T. 214.413.1740

F. 972.253.9063

PLEASANT GROVE CENTER

3312 N. Buckner Blvd. Suite 234, Dallas, TX 75225

T. 214.413.1760

F. 972.216.3358

Services Offered: The Urban League is a community based organization that offers services to enable African Americans and others to secure economic self-reliance, parity, power and civil rights. Services include:

- Education programs: College and career preparatory programs for high school students; computer training; test prep; financial literacy; job readiness workshops; career related field trips; GED classes for out of school youth and adults.
- Employment training and opportunities: Job counseling placement and job readiness program for adults and youth.
- Health programs: Health education programs; Links to Care program for incarcerated and recently released HIV-infected men and women; HIV/AIDS education and prevention programs.
- Housing and home-owning programs: Rent assistance; utilities assistance; affordable housing opportunities; Homebuyers Club; counseling for potential homebuyers; home management training and instructions.
- Senior citizens programs: Case management; health and social services; technical training for GED; Volunteer Income Tax Assistance program.
- Technical training: Serves as a hub for bridging the digital divide in the community by offering: basic, intermediate and advanced software training; internet/e-mail training and computer certification training (A+, Net, etc.)
- IMS programs: Second chance programs for youth and adults who have faced societal barriers and challenges. The program offers tutorial assistance, GED classes, life and work ready skills training, employment assistance, and on-the-job training.
- Emergency Services: provides funds for delinquent utilities and housing.

Application Process: Appointments required for some programs. Application process can depend on service requested and office location

Website: www.ulgdnctx.com

VICTIM RELIEF MINISTRIES

660 International Pkwy., Suite #140, Richardson, TX 75081

T. 972.234.3999

F. 972.234.9970

Services Offered: Emotional and spiritual care; crisis intervention/crisis counseling to victims of crime; food; financial assistance with rent, utilities; minor emergency home repairs for senior citizen crime victims (caused by crime, must own home and not have insurance); furniture distribution; limited moving services for domestic crime victims; grief support group for survivors of homicide victims.

Hours: Mon – Fri 9:00 a.m. – 4:00 p.m. (by appointment)

Eligibility Requirements:

- Client must be referred by police or another agency
- Client must attend an in-person interview

Client Must Bring: Valid identification; police report number (if necessary)

Application Process: Clients must make an appointment

Language Options: May bring an interpreter to interview, Spanish speakers by appointment

Limits: Clients are reviewed on a case by case basis

Website: www.victimrelief.org

VOICE OF HOPE

4120 Gentry Dr., Dallas, TX 75212

(after school programs) T. 214.631.7027

(Food Pantry appts) T. 214.631.0067

F. 214.631.7877

Services Offered: Food; clothes; after school program; summer mentoring program; food delivery for seniors and disabled in 75212; senior Bible study Thursday mornings with lunch provided

Hours: Appointments given from Monday through Thursday

Eligibility Requirements: Low-income or facing an emergency

Clients Must Bring: Call for appointment and be told what to bring

Application Process: Appointments required for food pantry

Language Options: Spanish speakers available

Limits: Clients may receive food every 3 months as available

Website: www.voiceofhope.org

WEST DALLAS MULTIPURPOSE CENTER

2828 Fish Trap Rd., Dallas, TX 75212

T. 214.670.6341

F. 214.670.6358

Social Services Program: T. 214-670-6530

Services Offered: Assistance with rent, mortgage and utilities; food pantry; budgeting; counseling information & referral; career resource program for job search; Thanksgiving food and Christmas toys for Dallas residents.

Hours: Mon – Wed 9:00 am – 11:00 am

Eligibility Requirements: Call for different fund requirements.

Clients Must Bring: Call for required documentation

Application Process: Appointments only

Language Options: Spanish speakers available

Limits: Clients may receive food once every month

- Clients may receive financial assistance once a year; Senior citizens may receive financial assistance every 6 months

Website: www.dallascityhall.com/ehs/wdmc

WHITE ROCK CENTER OF HOPE

10021 Garland Rd., Suite A, Dallas, TX 75218

T. 214.324.8996

Mailing: PO Box 180358, Dallas, TX 75218

F. 214.328.2948

Services Offered: Food; clothes; rent and utilities assistance; bus coupons

Hours: Mon – Fri 9:00 am – 2:00 pm (last appointment at 1:00 pm); Sat 9:00 am – 12:00 pm; 2nd & 4th Thu 6:30 pm – 8:30 pm

Eligibility Requirements: 75218, 75223, 75228, 75238, 75214; Sec 8 or subsidized housing may only receive food and/or clothing

Clients Must Bring: For food and clothing: Picture ID, SS cards for self and all in household; For rental assistance: all the above plus apartment eviction notice

Application Process: Appointments preferred; walk-ins taken

Language Options: Bring translator; children not allowed to translate

Limits:

- Clients may receive financial assistance once every 12 months
- Clients may receive clothes 4 times per year
- Clients may receive food once a month

Website: www.whiterockcenterofhope.org

Email: ted.beechler@whiterockcenterofhope.org

The WILKINSON CENTER

3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228

T. 214.821.6380

F. 214.827.1972

Services Offered: Food assistance; Adult Ed services (computer training, career development and job search, ESL classes, GED prep classes); Children's After-school Program

Hours: Mon – Thu 9:00 am – 12:00 pm

Eligibility Requirements: 75204, 75206, 75214, 75217, 75223, 75226, 75227, 75228, 75246

Clients Must Bring: 2 forms of ID for self (picture ID and SS card); SS and/or picture ID for all in household; current proof of address

Application Process: Walk-in

Language Options: Spanish speakers available

Limits: Clients may receive food once a month

Website: www.wilkinsoncenter.org

Call 2-1-1 to connect people with services

Serving North Texas Counties: Dallas, Rockwall, Hunt, Colin, Navarro, Denton, Kaufman, & Ellis

Help in finding:

- **Financial assistance**
- **Housing**
- **Medical care**
- **Food**
- **Child care**
- **Senior care**

And More

A free call to 2-1-1 will reach a trained information specialist who can assess each caller's needs and connect them with the appropriate services.