# <u>E Pluribus Unum\*</u> Ending Homelessness Together

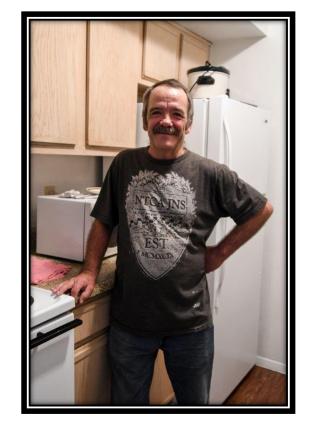


Making homelessness in Dallas and Collin Counties rare, brief and nonrecurring.

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<sup>\*</sup> With apologies to the original user of that phrase





Imagine we could end homelessness. Not just help individuals. Not just manage homelessness.

<u>Imagine</u> we could eradicate it. <u>Imagine</u> we could make this intractable social ill a thing of the past.



### What Do We Mean?

### We do not mean:

 No one ever becomes homeless.

### We do mean:

- Homelessness rarely happens;
- When it does it is brief;
- It <u>never</u> happens to that person <u>again</u>.



# **How Many Folks Are Homeless?**

	Unsheltered	Emergency Sheltered	Safehaven	Transitional Housing	Total	Change Year to Year
2018	1,341	1,991	23	785	4,140	+9%
2017	1,087	1,861	19	822	3,789	5%
2016	739	1,968	23	1,080	3,810	21%+
2015	363	1,748	23	1,007	3,141	



# Why Are They Homeless?

# Yikes!

Could I ever become homeless?



## It's Not Poverty.

Of the <u>419,000 people</u> living in poverty in Dallas County, only a few thousand become homeless every year.



# It's Not\* a Lack of Affordable Housing.

In the United States 8.3 million <u>households</u> are defined as having <u>"worst case housing needs"</u>, while only about 554,000 <u>persons</u> are <u>homeless</u>.

### It's NOT addiction/substance abuse.

Reliable studies show that 40 million Americans are addicts, and another 80 million are risky users. We do not have 120 million Americans who are or are at risk of becoming homeless.

### It's NOT mental illness.

44 million Americans experience mental illness every year. We do not have 44 million Americans who are or are at risk of becoming homeless.

### It is NOT lack of religion or faith.

Denmark, for instance, has <u>extremely low levels</u> <u>of religious belief</u>. However, the <u>levels of poverty</u> <u>and want in Denmark</u> are markedly lower than in the United States.

### Now, It's Hard to Argue...

### With any of these statements:

- Poverty is bad for society
- There is not enough affordable housing
- Substance abuse causes problems
- Folks with mental illness need help
- Faith has positive influences in many people's lives.

They still don't help us answer the most important question...

# Why Are They Homeless?

# Yikes!

Could I ever become homeless?



### Social Network Breakdown...

- Most of us will never become homeless because we would lean on our network of social connections. Our families, friends and social groups would be there for us to call on.
- Homelessness occurs when this <u>network of</u> <u>social connections breaks down (or was poor</u> to start with) and can no longer be activated.



### The Solution Addresses the Problem

- The way we solve this problem is to put in place a
   Homeless Response System, that steps into the gap
   created by the social network breakdown, and ideally
   helps rebuild it too.
- The focus of the <u>2009 HEARTH Act</u> and <u>Opening Doors</u>, the national strategic plan to end homelessness, is on developing an effective and unified homeless response system in every community.
- The focus of <u>MDHA's work</u>, in accordance with it's charge by the U.S. Government, is on developing an effective and unified homeless response system for Dallas and Collin Counties.





We must, indeed, all hang together, or assuredly we shall all hang separately.



# If You Want the Right Answer... You Must Ask the Right Question.

### Don't ask...

Will this person be successful in our program?

### Do Ask...

What solutions best match the needs of this person, and will end their homelessness quickly and permanently?

# If You Want the Right Answer... It Matters Who Asks the Question.

# Not every program separately...

Will this person be successful in our program?

# **Everyone working together...**

What solutions best match the needs of this person, and will end their homelessness quickly and permanently?



### The Role of MDHA

(and its Counterpart in Every American Community)

<u>Develop and quarterback</u> an effective unified homeless response system, where all homeless services programs work together to make homelessness rare, brief and nonrecurring.



#### Building a Unified Homeless and Housing System in 2014

The Homelessness Task Force (HTF) is a regional coalition of community partners with an interest or concern about those who are served by or who serve in the homelessness system.

In 2014, the Kansas City region will work towards building a more unified system.

The expected outcomes include: community agreement and commitment to common

principles, strategies, protocols, metrics and training; coordinated system entry and assessment tools; and a shared data information system.

Management Information System:

Web-based "cloud" technology will be necessary to effectively implement and monitor the metrics of a unified system at individual, agency, county and regional levels. Rapid Re-Housing moves homeless persons into scattered site housing within the community before providing any services. It assists people with mid-range needs and is temporary.

[emporary

Shelters

Rapid

Rehousing

Low- to mid-level needs Transitional housing provides programs and

services to all levels of need, along with temporary housing in scattered site housing or congregate living. Upon completing programming, participants are assisted into permanent housing.

HOUSING OPTIONS

**Transitional** 

Housing

All levels of need

Permanent Supportive
Housing houses high- to
severe-need persons in
scattered site or
congregate living before
providing services. It is
partnered with intensive
case management or
assertive community
treatment.

Permanent/

Supportive Housing

High complexity of needs

KCMetroHousing.org

Services Ahead











Services as determined by the common assessment tool are still available for these at-risk individuals and families, even if they were diverted from the housing system.

Street Outreach

Schools

At-Risk Families

Foster Care

Faith-Based Organizations

Prisons/Jail

**Diversion** is a standardized strategy that prevents homelessness for people seeking housing support by helping them stabilize their current situation or identify immediate alternate housing arrangements. If necessary, they are connected to services and financial assistance.

Diversion and Prevention

DOMESTIC VIOLENCE VICTIMS

YOUTH
VETERANS
FAMILIES
CHRONIC
HOMELESS

Common Assessment and Coordinated Access

prioritization, which allows for the most efficient use of resources and improves consumer access to support. Coordinated access makes the system easier to navigate by leveraging the strengths of individual service providers.

A common assessment tool standardizes service

Housing Triage

Housing Triage helps the community "yield" to more vulnerable individuals by focusing limited resources on the most appropriate people or families using a standardized assessment tool and set protocols. This tool assesses level of acuity (or vulnerability) and prioritizes the most effective housing option.



Coordinated Entry Point





### 1. Try to Divert!

Homelessness is not homogeneous, rather is on a continuum

Many of those, who seek our help, have the capacity to self resolve, with the help of mainstream resources, or "light touch" one time assistance



### 2. Assess, Prioritize, Place



#### The system has one entry point only.

No placements are made in **any** program without...

#### **Assess**

Objectively, uniformly, with an evidence based tool.

#### Prioritize

each person for service – Based on the level of their vulnerability and according to their specific needs.

#### **Place**

All clients go on to a unified housing priority list, and are housed based on their priority status and specific needs.





SO Street Outreach ES Emergency Shelter

SH SafeHaven TH Transitional Housing

Jail

Hospital













### COORDINATED ASSESSMENT SYSTEM

Triage

HUD Intake Assessment Assessment (SPDAT)

Documentation of Homelessness

Documentation of Disability

Documentation of Priority Status – Housing Priority List



PSH/RRH Bridge/OPH with Supportive Services (High Vulnerability)



TH/RRH w/ limited
supports
(Mid-Low vulnerability and
subpopulations)



RRH / Self-Resolve
Diversion, Private
Housing, Prevention
(Low and Very Low
Vulnerability) \$

**\$\$** 

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### 3. All Roads Lead to **Housing**

The <u>entire system</u> is oriented towards housing (using a Housing First approach).

There is a <u>sense of urgency</u> in getting everyone, and first and foremost those who are high on the housing priority list, into housing, <u>as soon as possible</u>, with as few barriers as possible.

In the meantime, individuals, who need it, are offered temporary shelter, with the constant ever-present expectation that they be moved into housing as soon as possible.







### 4. Transparency

**Every program that serves the homeless** needs to report, in real time, into **one central HMIS data system**, managed by MDHA, **without exception** (barring issues of safety).

This is the **only way we can know** if and how much progress we are truly making.

More importantly, this is the **only way we can improve** and self-correct, where we are not.



What problems will this not solve?





### **Our Priorities**

**FY2017 \$3.98 Trillion** 

CoC \$2 Billion



### HOUSING



- 30 units of affordable housing available for every 100 very low income people
- 1 in 4 people who qualify for housing assistance actually receive it
- 8.3 million very low-income people paid >50% income for rent
- In Dallas-Ft. Worth-Arlington area: there are 365,000 very low-income households—1/2 pay >50% on rent





# Don't tell me what you value. Show me your budget, and I'll tell you what you value.

Joseph R. Biden, Sr.







CVN-78 (Holds 4,500 people)



## **Our Priorities**

CVN-78 \$13 Billion

CoC \$2 Billion



# What Do We Need from the Community to End Homelessness?

**Donate to MDHA** 

Volunteer for the Homeless Count – January 24, 2019

**Advocate for what works** 

Advocate for more housing (The best homeless response system can't make homelessness rare, brief and nonrecurring, if we lack affordable housing.)



"I've been thinking," said Pooh... "You have a house, Piglet, and I have a house, and they are very good houses. And Christopher Robin has a house, and Owl and Kanga and Rabbit have houses, and even Rabbit's friends and relations have houses or somethings, but poor Eeyore has nothing. So what I've been thinking is: Let's build him a house." "That," said Piglet, "is a Grand Idea."

(from "The House on Pooh Corner")